











EA Alert Dated: 10 Jan 2018

EA alert (01/2018): Promoting Mobile Apps to Foreign Workers in Singapore – ‘PeopleGo’ & ‘FWapp’

Dear Key Appointment Holders and Employment Agencies Personnel,

Promoting Mobile Apps to Foreign Workers in Singapore – ‘PeopleGo’ & ‘FWapp’

PeopleGo and *FWapp* are two foreign worker mobile apps that are developed by the private sector, offering a suite of services specially catered to foreign workers. The offerings include MOM-provided answers on frequently asked employment-related questions, as well as a module that enables the foreign workers to submit feedback to MOM in their native languages. These two mobile apps are currently available on both Google Play Store and Apple App Store. Please encourage the foreign workers who are in contact with you to download and use these apps. Thank you.

<i>PeopleGo</i>	<i>FWapp</i>
	
<p><i>PeopleGo</i> provides a platform where foreign workers can</p> <ul style="list-style-type: none">i) access FAQs on employment-related issues,ii) report an incident to MWC,iii) give feedback to MOM,iv) use a QR code to scan for friends, andv) purchase items or make top-ups through an EZi Wallet. <p>The app will also contain news pertaining to foreign workers.</p>	<p><i>FWapp</i> provides a platform where foreign workers can</p> <ul style="list-style-type: none">i) access FAQs on employment-related issues,ii) get a list of helplines and location of free medical clinics,iii) give feedback to MOM, andiv) upload their resume. <p>Foreign workers who are nearing the end of their current employment may also find potential new employers using the app, given the list of jobs available.</p>
<p>Both apps allow the foreign workers to choose the browsing language in English, Chinese, Tamil or Bengali. Progressively, the apps will be enhanced to offer more foreign worker centric services and functions to cater to their needs.</p>	
   	   

Yours sincerely

Brian Wong

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For Commissioner for Employment Agencies