

Dear Key Appointment Holder and EA Personnel,

From June 2022, MOM will be conducting regular surveys with Migrant Domestic Worker (MDW)-placing Employment Agencies (EAs). This is part of our ongoing efforts to understand the EA landscape and practices. The survey will be conducted online with randomly selected EAs.

The scope of the survey will include the pricing and fee structure of the EAs. It will also request for feedback and information related to policies and initiatives implemented by MOM.

EAs who have been selected must complete the survey. EAs are to provide accurate and up-to-date information. MOM may conduct random audit checks to verify the accuracy of the information submitted.

We look forward to EAs' support and active participation in the survey.

Thank you.

Yours sincerely,

Kevin Teoh
Commissioner for Employment Agencies
Ministry of Manpower