

REINVENTING LEADERSHIP FOR RESILIENCE



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Instances of terrorism have not waned despite the pandemic. In fact, extreme and radical groups can capitalise on the changes brought by COVID-19 to spread their ideology and rally their supporters worldwide to conduct attacks. In the face of these challenges, leaders in organisations can play an important role in uniting staff, so the organisation is better placed to respond to crises and terror threats. Apart from measures to build resilience, leaders may choose to consider the following strategies in their leadership style.

ENGAGING IN ‘DELIBERATE CALM’



During crisis situations, leaders and employees can learn to take a step back, **engage in positive detachment**, and adopt “deliberate calm” to view crises as opportunities for learning and reinvention. This means developing the instinct to intentionally pause, map out the options the organisation has and consolidate the next course of action, before selecting the best alternative.

ADOPTING APPROPRIATE HUMOUR



Open communication and consistent dialogue with staff can encourage team cohesion. Leaders can also engage in open, light-hearted moments with staff, by **using appropriate humour**, to build team camaraderie. This can help to boost team morale and steer the team to overcome adversities together.

DISPLAYING TRANSPARENCY AND COMPASSION



Organisations can recover quicker from crises if leaders adopt a transparent and candid approach to admitting to flaws and failures. This helps to build trust with stakeholders and fosters a culture of accountability amongst the organisation. Genuine compassion and empathy can motivate staff and also facilitate better responses in crises. Visit **MOM SGSecure webpage** for more information on enhancing communication capabilities.

Besides adopting appropriate leadership styles, another way to be prepared is to partner your community. Volunteer for SPF’s Community Watch Scheme today to receive timely alerts and advisories as well as access to relevant events and trainings! Everyone can play an active part in keeping the neighbourhood and community safe. For any queries, contact your nearest Neighbourhood Police Centre or

VISIT
[GO.GOV.SG/CWS](https://go.gov.sg/cws)

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-SGSecure@Workplaces Bulletin-

**STAY ALERT, STAY UNITED AND STAY STRONG.
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