



FWMOMCare 应用程序使用指引

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**PCP = 初级医疗计划*

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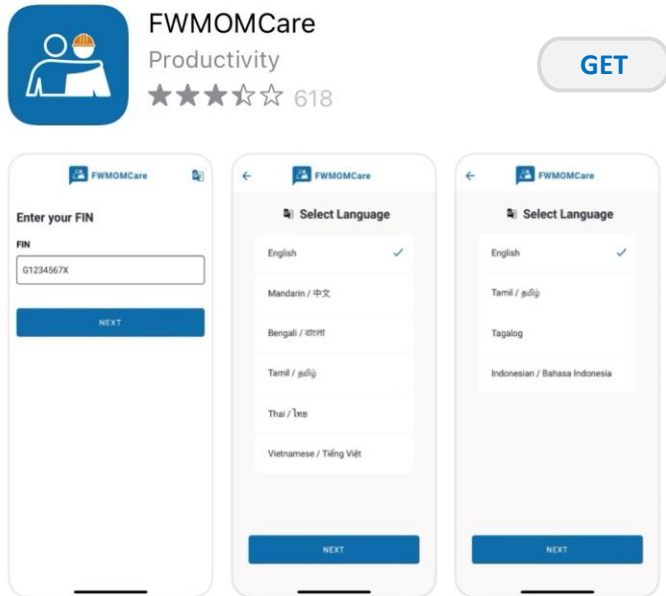


请通过：

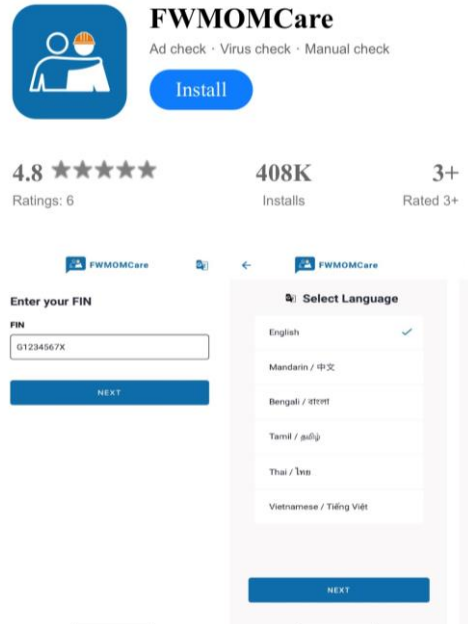
App Store / Huawei AppGallery / Google Play Store 进行下载



苹果系统使用者，请到
App Store.



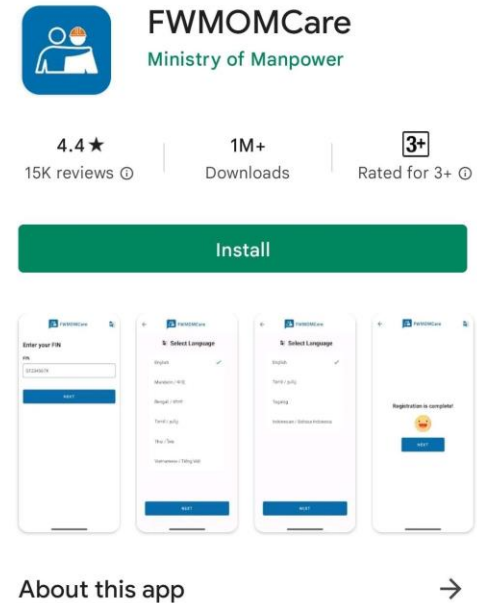
华为系统使用者，请到
App Gallery.



Foreign worker can use FWMOMCare to manage their well-being



安卓系统使用者，请到
Google Play Store.



About this app →
Foreign worker can use FWMOMCare to manage their well-being

注意：要下载应用程序，至少必须达到 iOS 9 或者 安卓 4.1 版本。



FWMOMCare App – 隐私政策 (适用于新用户、新安装应用程序的用户以及尚未接纳隐私政策的用户)

步骤 1:

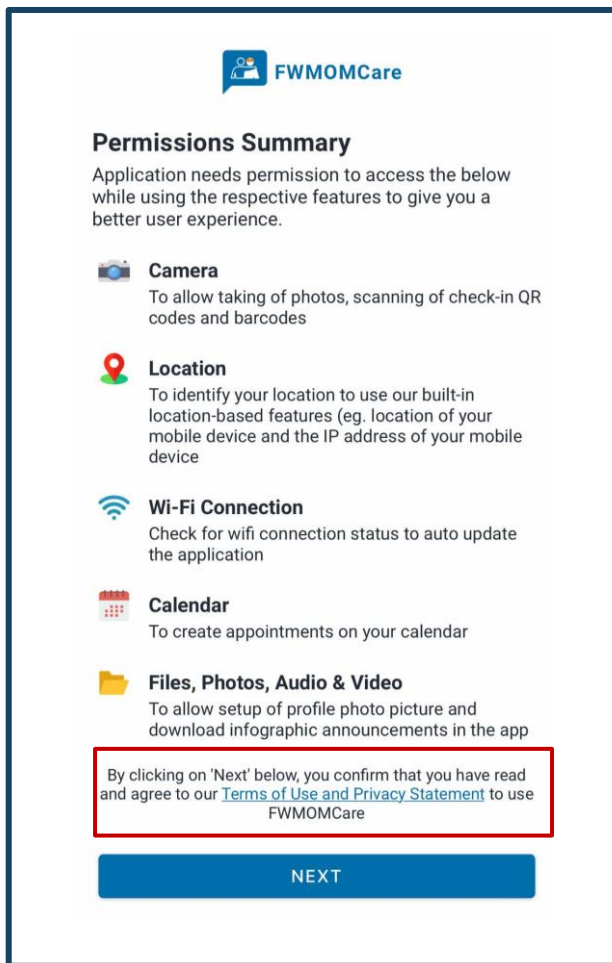
请点击“[Terms of Use and Privacy Statement](#)”以查阅详情。

步骤 2:

转去到 MOM 网站

步骤 3:

请选择“下一步”以表示同意



FWMOMCare

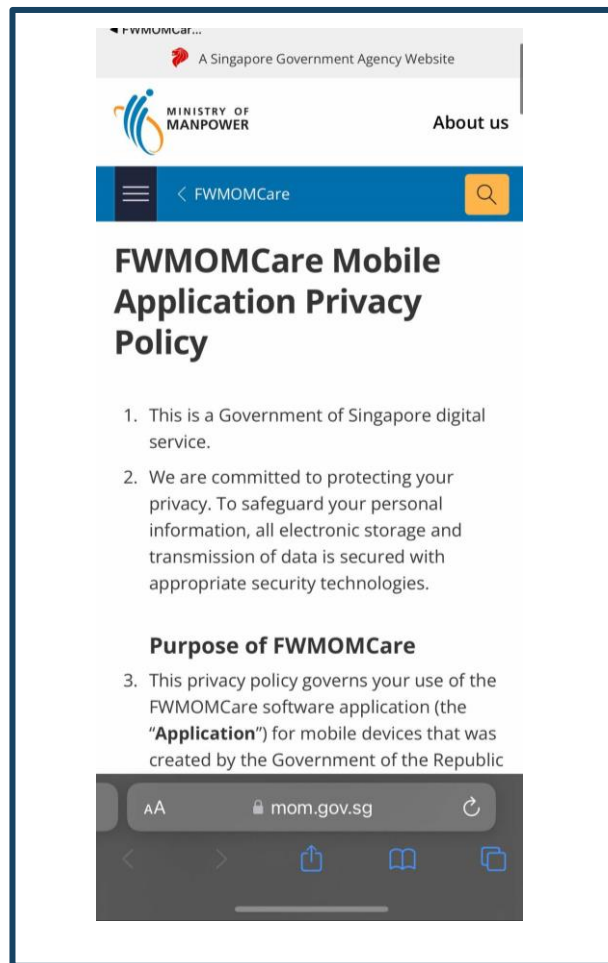
Permissions Summary

Application needs permission to access the below while using the respective features to give you a better user experience.

- Camera**
To allow taking of photos, scanning of check-in QR codes and barcodes
- Location**
To identify your location to use our built-in location-based features (eg. location of your mobile device and the IP address of your mobile device)
- Wi-Fi Connection**
Check for wifi connection status to auto update the application
- Calendar**
To create appointments on your calendar
- Files, Photos, Audio & Video**
To allow setup of profile photo picture and download infographic announcements in the app

By clicking on 'Next' below, you confirm that you have read and agree to our [Terms of Use and Privacy Statement](#) to use FWMOMCare

NEXT



A Singapore Government Agency Website

MINISTRY OF MANPOWER

About us

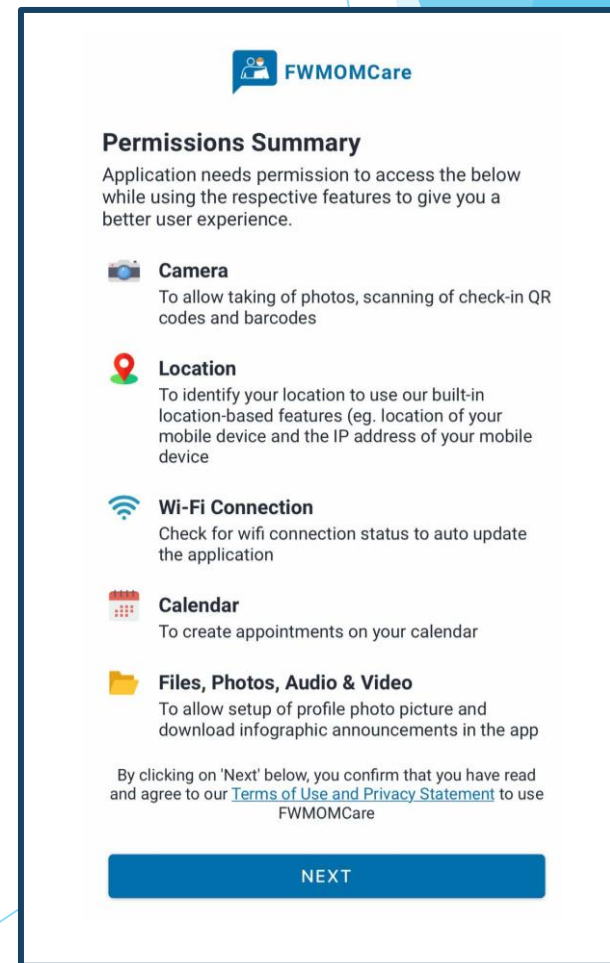
FWMOMCare

FWMOMCare Mobile Application Privacy Policy

1. This is a Government of Singapore digital service.
2. We are committed to protecting your privacy. To safeguard your personal information, all electronic storage and transmission of data is secured with appropriate security technologies.
3. This privacy policy governs your use of the FWMOMCare software application (the "Application") for mobile devices that was created by the Government of the Republic

Purpose of FWMOMCare

mom.gov.sg



FWMOMCare

Permissions Summary

Application needs permission to access the below while using the respective features to give you a better user experience.

- Camera**
To allow taking of photos, scanning of check-in QR codes and barcodes
- Location**
To identify your location to use our built-in location-based features (eg. location of your mobile device and the IP address of your mobile device)
- Wi-Fi Connection**
Check for wifi connection status to auto update the application
- Calendar**
To create appointments on your calendar
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To allow setup of profile photo picture and download infographic announcements in the app

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NEXT



FWMOMCare 应用程序 – 注册

第1页, 共4页



步骤 1:
输入外籍人士身份证号码 (FIN)。

The screenshot shows the FWMOMCare app interface. At the top, there is a logo and a user icon. Below it, the text "Enter your FIN" is displayed. A text input field labeled "FIN" is present, followed by a blue "NEXT" button. A red-bordered box at the bottom contains the instruction: "唯有把完整的外籍人士身份证号码输入之后, '下一个' (NEXT) 按钮才可启动。"

步骤 2:
验证码 (Captcha) – 触划手机以进行验证。

The screenshot shows the "Login verification" screen. It features a shield icon with a checkmark and the text "Login verification". Below this is a button with ">>" and "Please slide to verify". A "How to Use:" section shows a hand icon sliding across the button.

步骤 3:
根据身份 (客工 / 女佣) 选择语言。

The screenshot shows the "Select Language" screen. It lists several languages: English (checked), Mandarin / 中文, Bengali / বাংলা, Tamil / தமிழ், Thai / ไทย, and Vietnamese / Tiếng Việt. A blue "NEXT" button is at the bottom.

*MW – 外籍客工, MDW – 外籍女佣



FWMOMCare 应用程序 – 注册

第2页，共4页

步骤 4:

输入手机号码。

Register

Mobile Number

+65 XXXX XXXX

NEXT

有关国家/区域的代号:

- 新加坡+65
- 马来西亚+60
- 印度尼西亚+62

步骤 5:

输入由简讯 (SMS) 发送过来的一次性密码 (OTP)。

步骤 6:

输入个人详情和点击“下一个” (NEXT)，继续下一步。

Provide your personal details

We use this information to confirm your identity

Name

FWMOMCare

Date of birth

18 MAY 2020

NEXT



FWMOMCare 应用程序 – 注册

第3页, 共4页



步骤 7:

点击地图的图标, 查找住址。

← FWMOMCare

Provide your address

ADDRESS

Block

Floor Room

(Optional) (Optional)

NEXT

步骤 8:

使用邮编 / 部分住址, 查找地址。

← FWMOMCare

339946

- Bendemeer Rd MOM SC Singapore 339946
- 1500 Bendemeer Road MINISTRY OF MANPOWER SERVICES CENTRE Singapore 339946

使用邮编 / 部分住址

← FWMOMCare

1500 Bendemeer

- 1500 Bendemeer Road MINISTRY OF MANPOWER SERVICES CENTRE Singapore 339946

步骤 9:

从下拉式列表挑选地址, 然后点击 ✓ 继续下一步。

← FWMOMCare

1500 Bendemeer Road MINISTRY OF MANPOWER SERVICES CENTRE Singapore 339946

Tripartite Alliance for Dispute...

MOM | MINISTRY OF MANPOWER SERVICES Ctr

Ministry of Manpower Services Centre



FWMOMCare 应用程序 – 注册

第4页, 共4页



步骤 10:

如适用, 输入楼层 (Floor) 和房号 (Room No), 并保存更改 (SAVE CHANGES)。

完成:

注册信息顺利提交。

The screenshot shows the 'Provide your address' screen in the FWMOMCare app. At the top, there is a close button (X), the FWMOMCare logo, and a Google Maps icon. The main heading is 'Provide your address'. Below it, there is an 'ADDRESS' field containing the text '1500 Bendemeer Road MINISTRY OF MANPOWER SERVICES CENTRE Singapore 339946'. To the right of this field is a location pin icon. Below the address field is a 'Block' field containing the number '1500'. At the bottom, there are two optional fields: 'Floor' with '(Optional)' and 'Room' with '(Optional)'. A large blue button at the bottom is labeled 'SAVE CHANGES'.

The screenshot shows the 'Registration is complete!' screen in the FWMOMCare app. At the top, there is a back arrow, the FWMOMCare logo, and a Google Maps icon. The main heading is 'Registration is complete!'. Below the heading is a yellow smiley face emoji. At the bottom, there is a large blue button labeled 'NEXT'.



FWMOMCare 应用程序 – 登录



主页:

已经全面接种疫苗 / 尚未全面接种疫苗

步骤 1:
输入手机号码

步骤 2:
输入由简讯(SMS)发送过来的一次性密码(OTP)

Enter your FIN

FIN

NEXT

唯有把完整的外籍人士身份证号码输入之后，“下一个”(NEXT)按钮才可启动。

Enter 6-digit OTP

Code sent to +65 XXXX X123

RESEND IN 02:00

If you have changed your mobile number, please [click here](#) to update.

简讯发送到正确的号码，但是却并没有收到一次性密码，我该怎么办？重新启动手机，再度尝试。

Today, 18 Mar 2022

Report Health
Last Record:

Safe@Home
Last Record:

COVID-19 Records

Find a doctor

News

Helplines

Home

Notifications



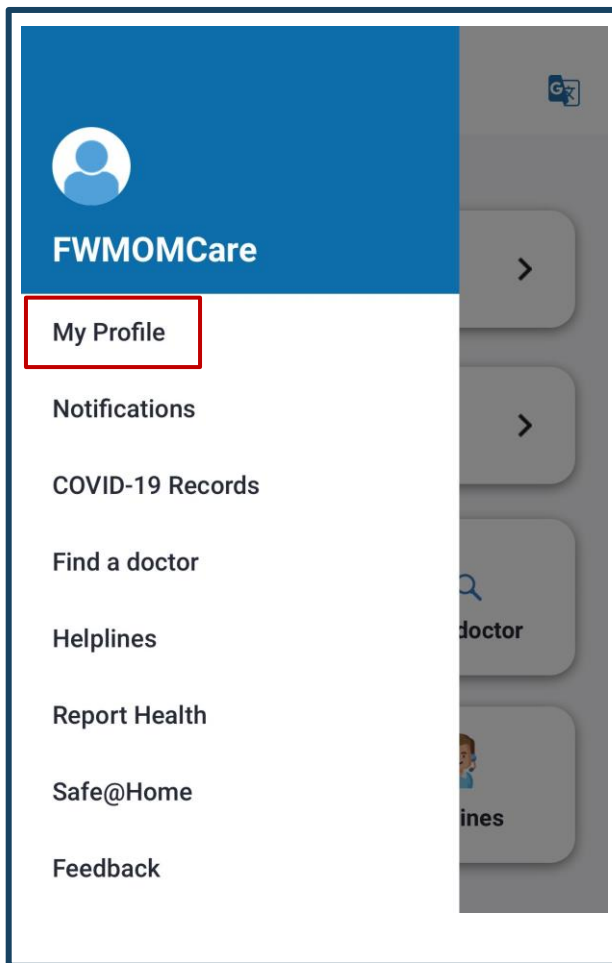
FWMOMCare 应用程序 – 编辑手机 (登录)

第1页, 共2页



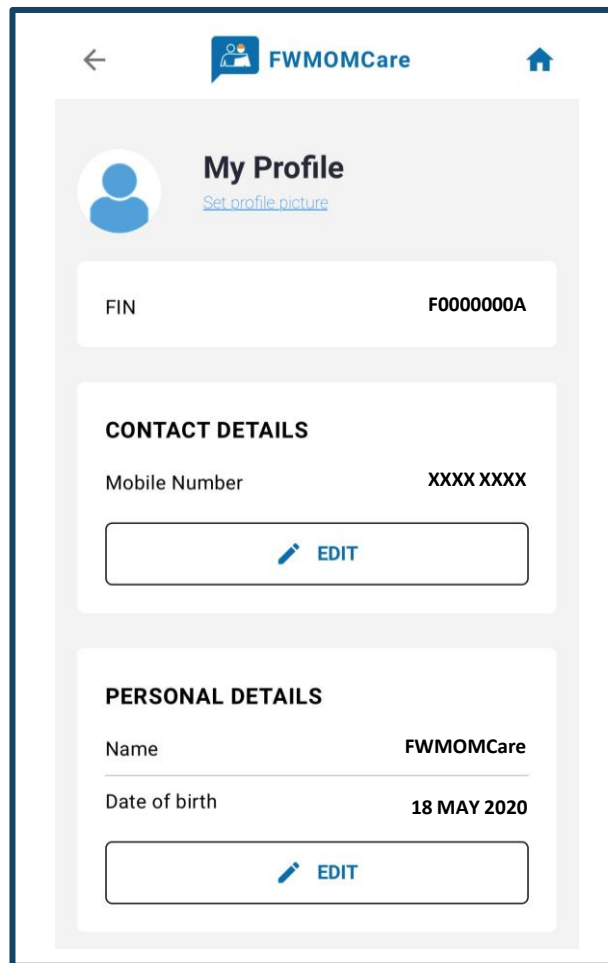
步骤 1:

点击“个人资料”(My Profile)。



步骤 2:

在联系详情 (CONTACT DETAILS) 中, 点击编辑 (EDIT)。



步骤 3:

输入新的手机号码, 并点击保存更改 (SAVE CHANGES)。





FWMOMCare 应用程序 – 编辑手机 (登录)

第2页, 共 2页



步骤 4:

输入由简讯发送到新手机号的一次性密码 (OTP)

The screenshot shows the FWMOMCare app interface for entering a 6-digit OTP. At the top, there is a back arrow, the FWMOMCare logo, and a home icon. The main heading is "Enter 6-digit OTP" with a subtext "Code sent to +65 XXXX XXXX". Below this, there are six empty input boxes for the digits. A "RESEND IN 02:00" button is located at the bottom.

完成:

信息顺利提交。

The screenshot shows the FWMOMCare app interface after successful submission. At the top, there is a back arrow, the FWMOMCare logo, and a home icon. The main heading is "Submitted! Updated Successfully" with a checkmark icon. Below this, there is a smiling face emoji and a blue "DONE" button.



FWMOMCare 应用程序 – 编辑手机 (登出)

第1页, 共2页

步骤 1:

输入外籍人士身份证号码 (FIN)。

Enter your FIN

FIN

NEXT

步骤 2:

如果一次性密码没有发送到正确的电话号码, 请在屏幕上的“点击此处”[click here](#)更新电话号码。

Enter 6-digit OTP

Code sent to +65 XXXX X123

RESEND IN 02:00

If you have changed your mobile number, please [click here](#) to update.

步骤 3:

输入新的手机号码, 并点击“保存更改”(Save Changes)。

Edit Mobile Number

Mobile Number

+65 XXXX XXXX

I am an IPA Holder.

SAVE CHANGES

注意:
如果您持有原则批准信IPA, 请在点击“保存更改”(Save Changes)之前, 在选项框内打个勾✓。



FWMOMCare 应用程序 – 编辑手机 (登出) 第2页, 共2页



步骤 4:
输入工作准证上的卡号, 或者是原则批准信IPA上的申请日期 (DOA), 然后点击“下一个” (NEXT)。

步骤 5:
输入由简讯 (SMS) 发送到新的手机号上的一次性密码 (OTP)。

完成:
信息顺利提交

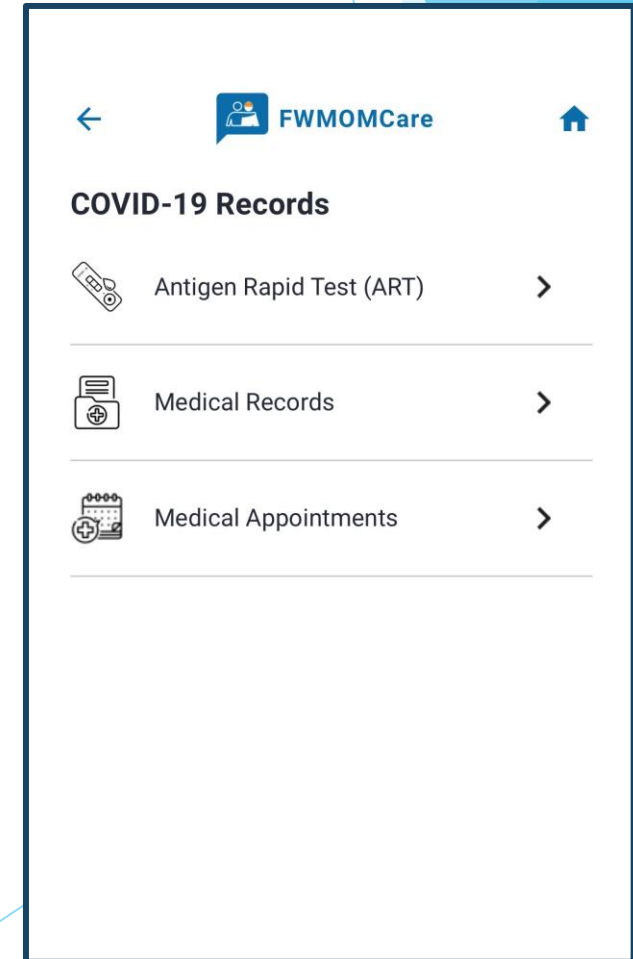
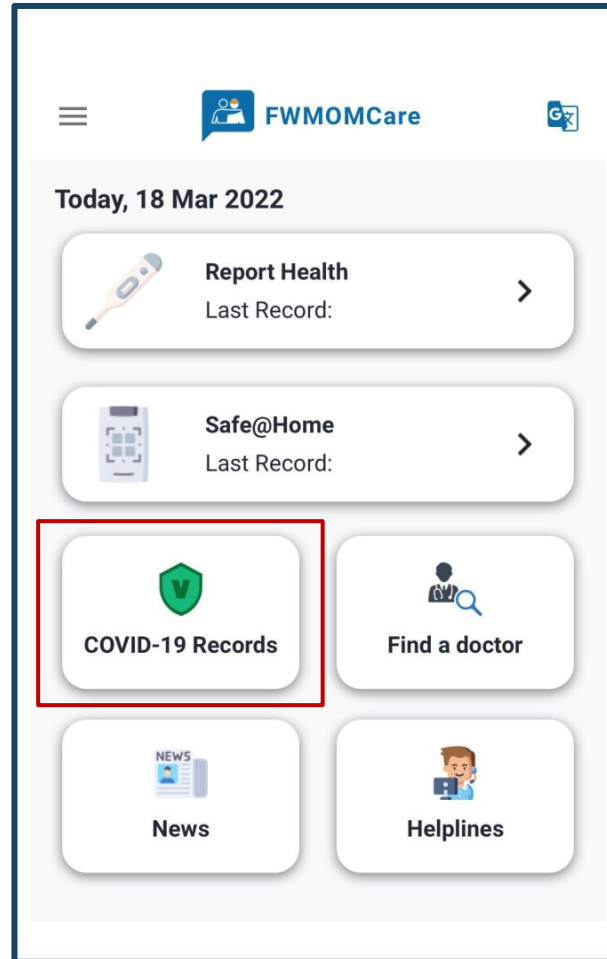
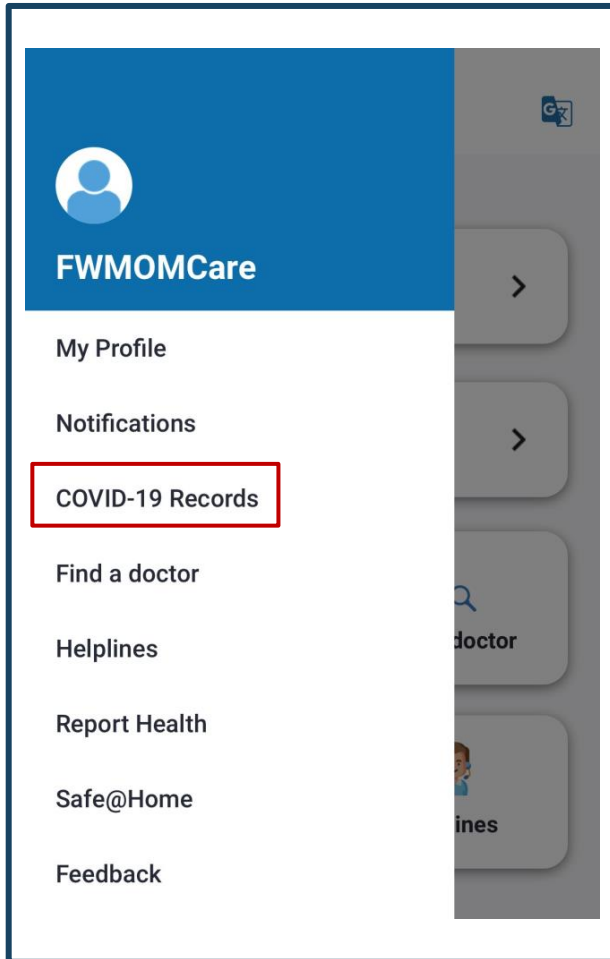


FWMOMCare 应用程序 – 新冠肺炎记录



新冠肺炎COVID-19记录
您可在**菜单**中/ **主页**内，找到新冠肺炎记录。

注意：
您可在此处，找到跟新冠肺炎相关的事项。





FWMOMCare 应用程序 – 提交*ART (受监督者)

第1页，共3页

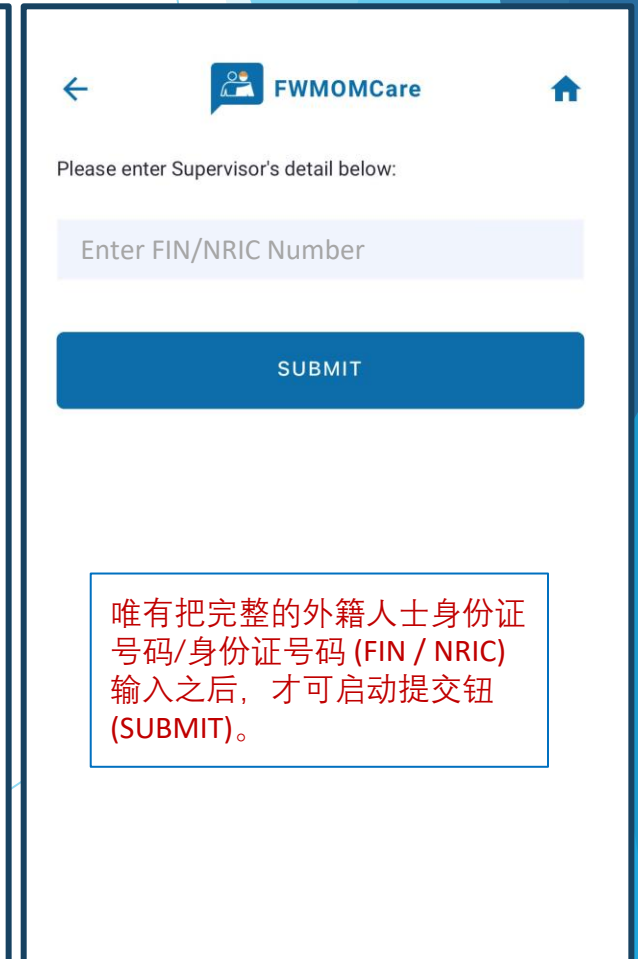
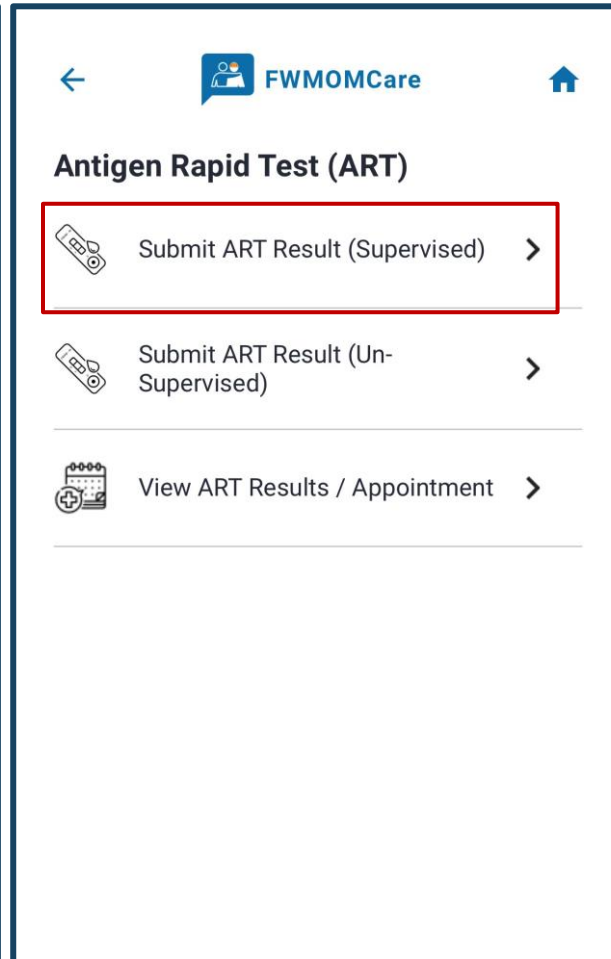
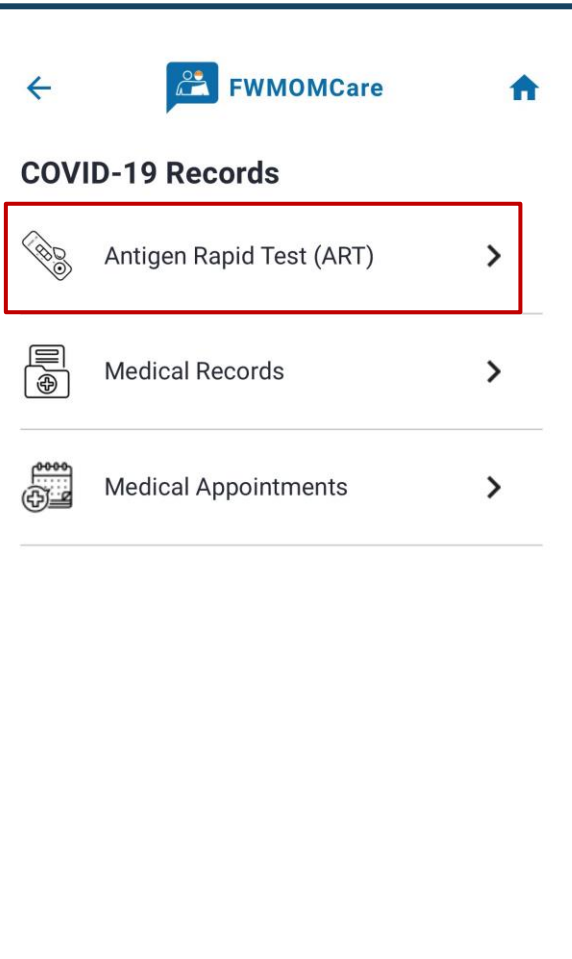
*ART – 抗原快速检测



步骤 1:
点击抗原快速检测(ART)。

步骤 2:
点击“提交ART检测结果”
(受监督者)。

步骤 3:
使用摄像头扫描管工的身份证 / 工作准证背面的条码。
在屏幕上[点击此处](#)，亲手输入身份证号码。





FWMOMCare 应用程序 – 提交*ART (受监督者)

第2页, 共3页

*ART – 抗原快速检测

步骤 4:

一旦完成, 管工的身份证将显示出来。

← FWMOMCare

SUBMIT ART HISTORY

Submit ART Result (Supervised)

Fxxx0000A

ART Appointment Date: 18-05-2020
Residence: NON-DORM
Supervisor ID: Fxxx0000B

You are required to take ART on the stated date.

Select and submit your ART result

ART Brand:

Test Location:

COVID-19 Ag
C
T
Negative

COVID-19 Ag
C
T
Positive

步骤 5:

遴选 ART 品牌和检测地点。

You are required to take ART on the stated date.

Select and submit your ART result

ART Brand:

Test Location:

BD VERITOR
SD BIOSENSOR
ABBOTT PANBIO COVID-19 AG
STANDARD Q
OTHERS

You are required to take ART on the stated date.

Select and submit your ART result

ART Brand: OTHERS

Test Location:

DORMITORY
RECREATION CENTRE
WORKSITE
NON-DORM RESIDENTIAL PREMISE
OTHERS

步骤 6:

遴选ART检测结果, 并点击“提交” (Submit)。

ART Brand: OTHERS

Test Location: OTHERS

COVID-19 Ag
C
T
Negative

COVID-19 Ag
C
T
Positive

COVID-19 Ag
C
T
Invalid

SUBMIT



FWMOMCare 应用程序 – 提交*ART (受监督者)

第3页, 共3页

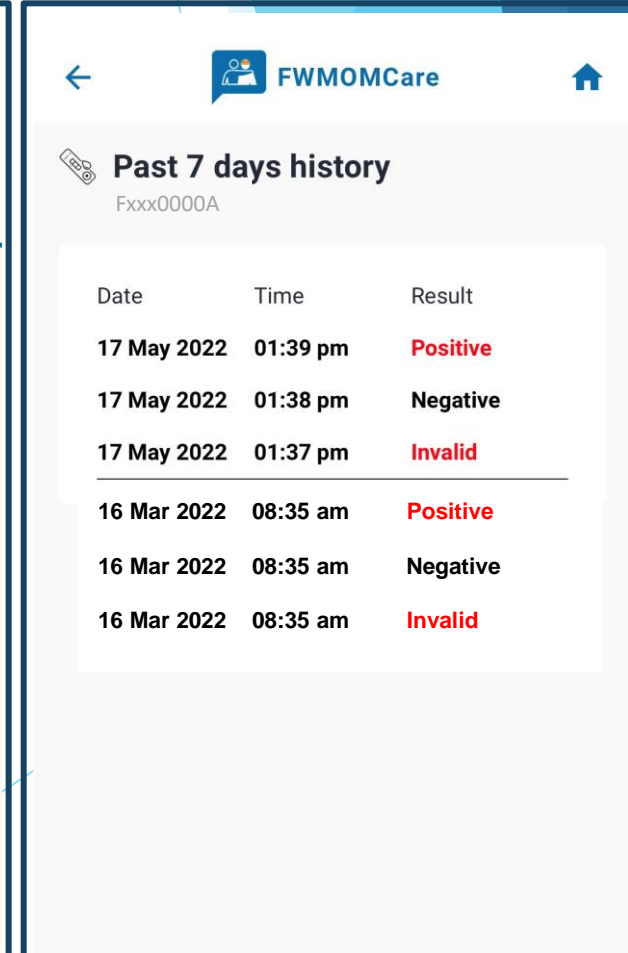
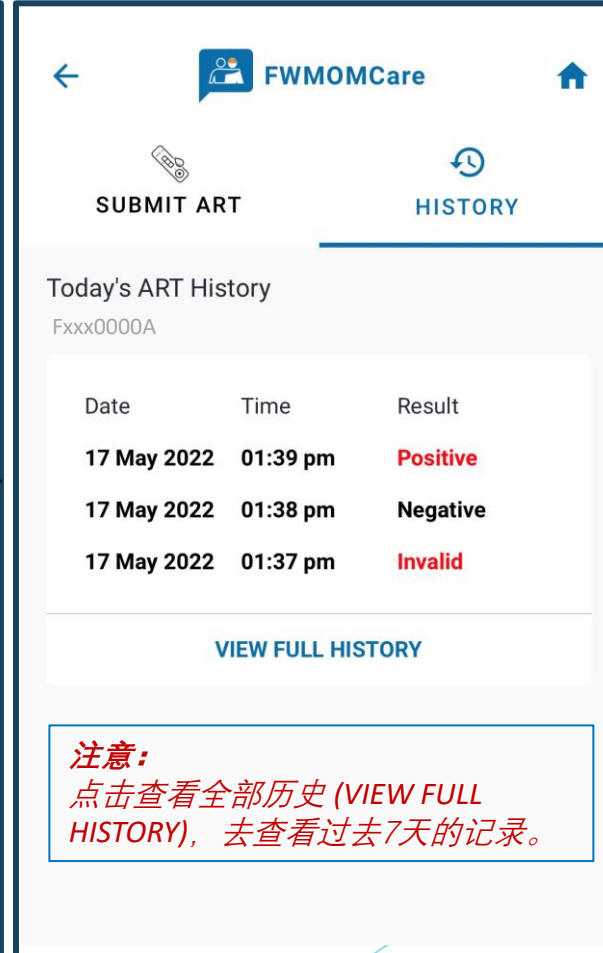
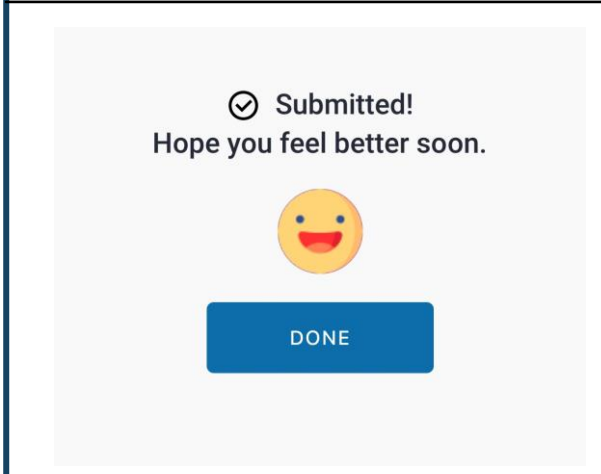
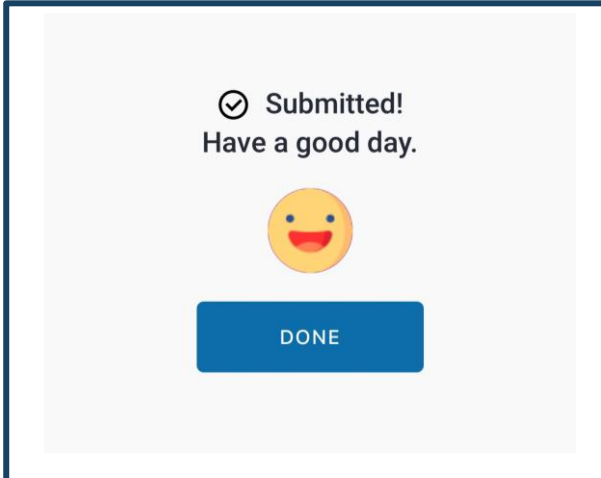
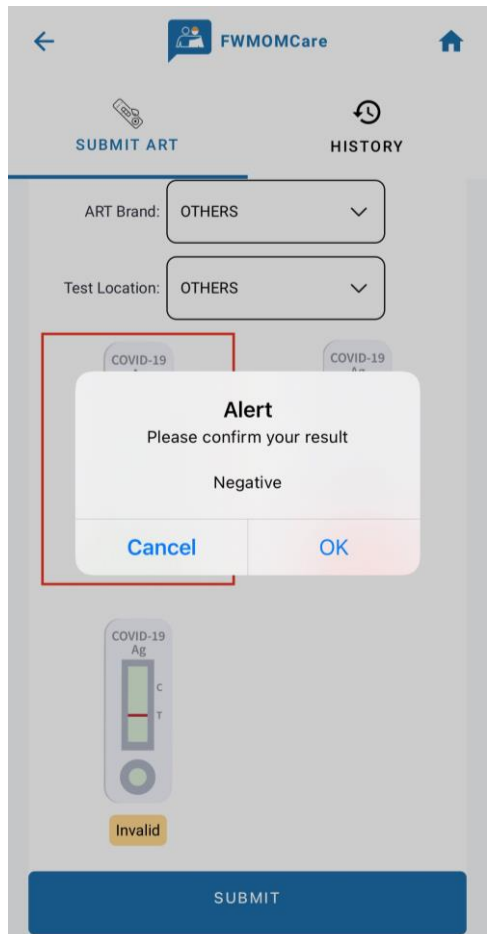
*ART -抗原快速检测



步骤 7:
点击“OK”确认检测结果, 否则, 点击“取消”Cancel”。

完成:
信息顺利提交。

抗原快速检测历史
现在, 您可以查看今天 /过去7天的记录。





FWMOMCare 应用程序 – 提交*ART(不受监督者)

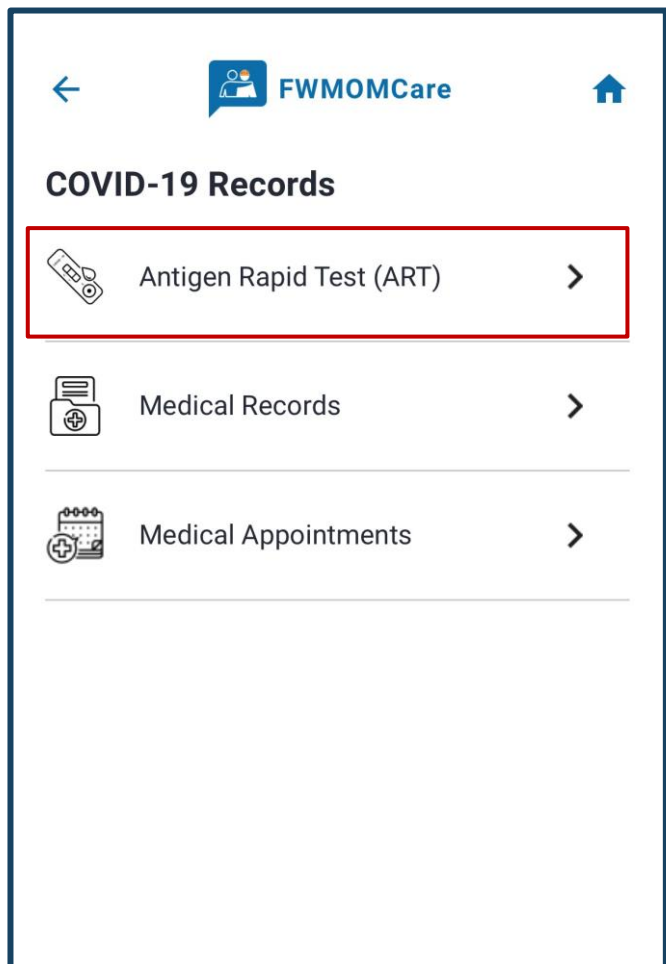


第1页, 共3页

*ART – 抗原快速检测

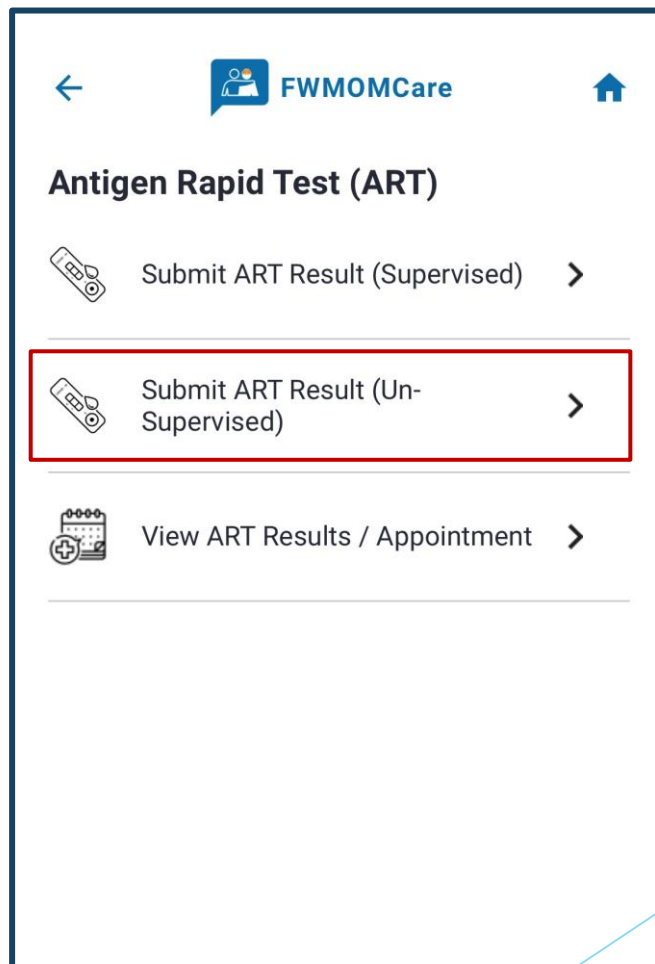
步骤1:

点击抗原快速检测 ART。



步骤2:

点击提交ART检查结果（不受监督者）。





FWMOMCare 应用程序 – 提交*ART (不受监督者)



*ART – 抗原快速检测

步骤 3:
遴选ART品牌和检测地点。

步骤4:
遴选您的ART检测结果, 并点击
“提交” SUBMIT。

← FWMOMCare

Submit ART HISTORY

Submit ART Result (Un-Supervised)
Fxxx0000A

ART Appointment Date: -
Residence: NON-DORM

You are required to take ART on the stated date.
Select and submit your ART result

ART Brand:

Test Location:

COVID-19 Ag COVID-19 Ag

You are required to take ART on the stated date.
Select and submit your ART result

ART Brand:

Test Location: BD VERITOR
SD BIOSENSOR
ABBOTT PANBIO COVID-19 AG
STANDARD Q
OTHERS

You are required to take ART on the stated date.
Select and submit your ART result

ART Brand: OTHERS

Test Location:

DORMITORY
RECREATION CENTRE
WORKSITE
NON-DORM RESIDENTIAL PREMISE
OTHERS

ART Brand: OTHERS

Test Location: OTHERS

COVID-19 Ag COVID-19 Ag

Negative Positive

COVID-19 Ag

Invalid

SUBMIT



FWMOMCare 应用程序 – 提交*ART (不受监督者)



步骤 5:

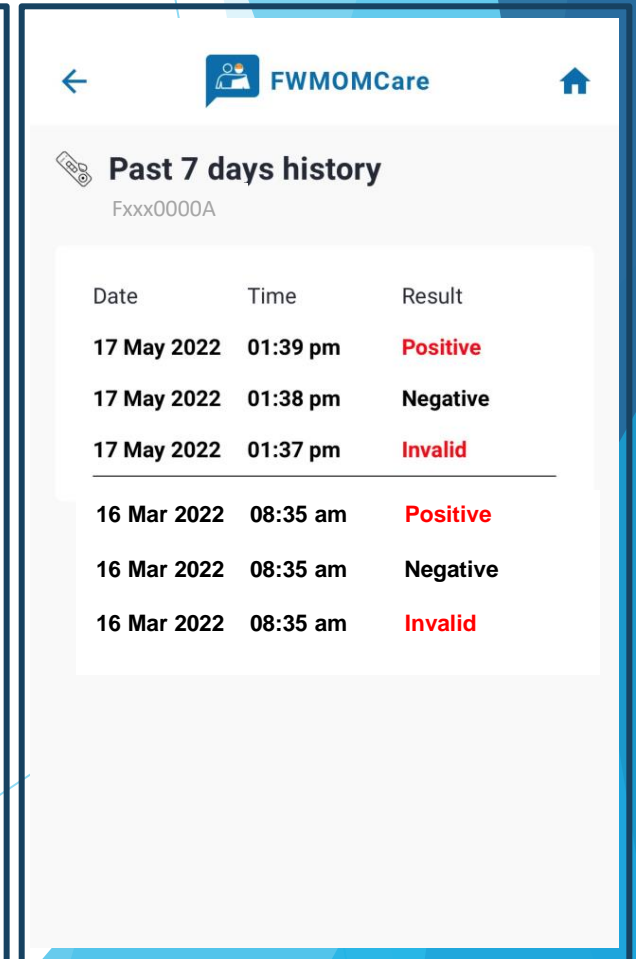
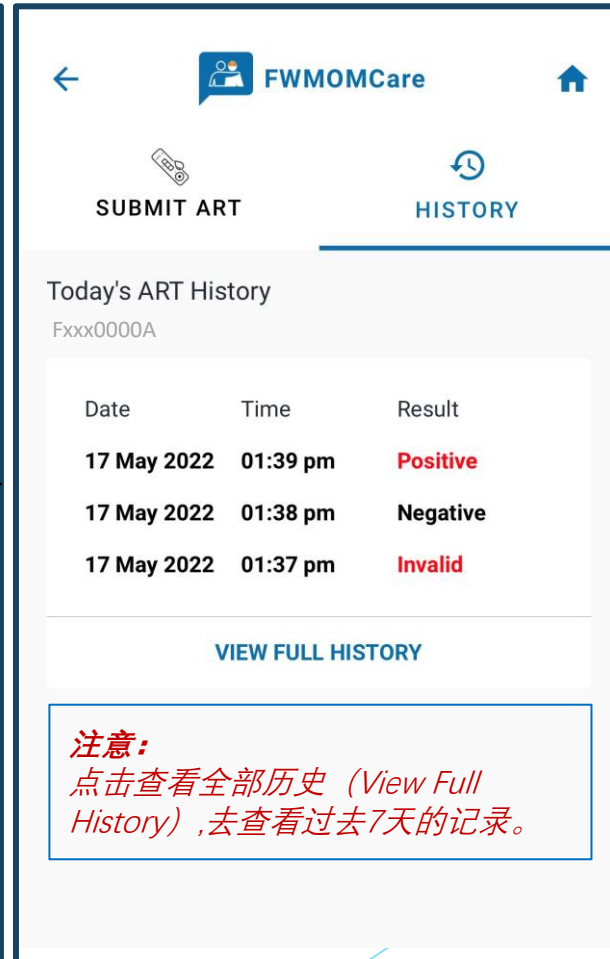
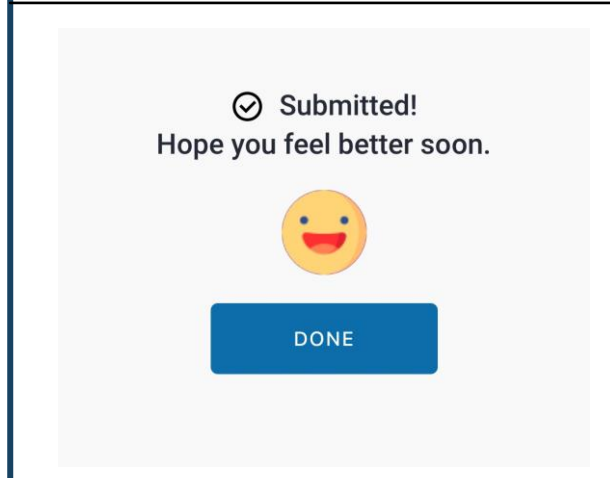
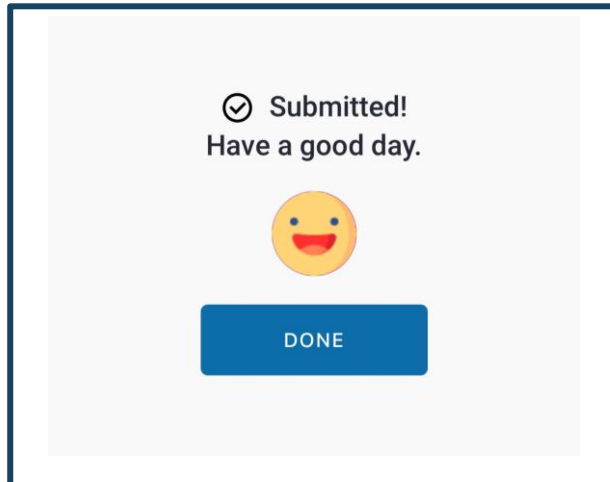
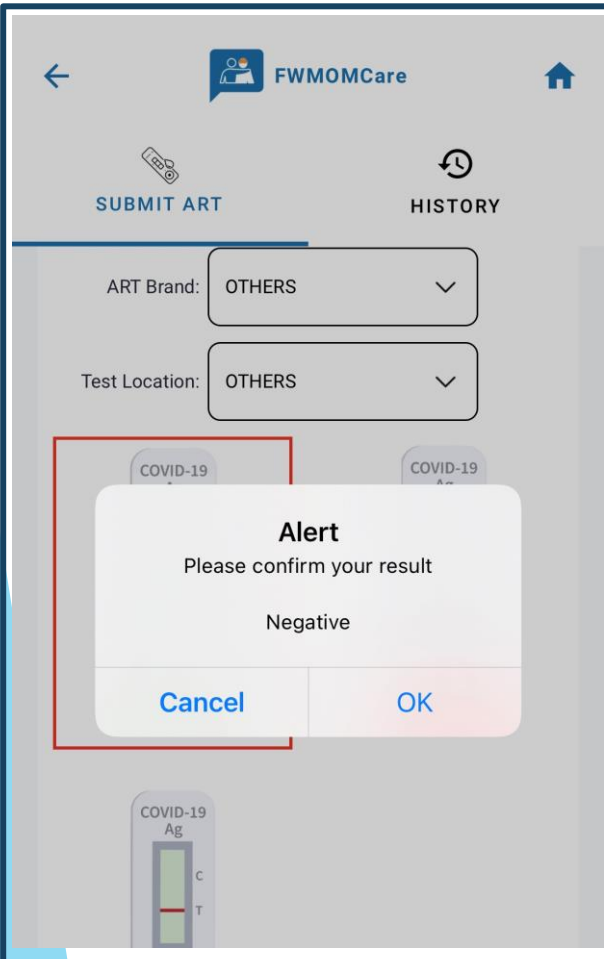
点击“OK”，确认您的检查结果，否则，点击“取消”(Cancel)。

完成!

信息顺利提交

抗原快速检测 (ART) 历史

现在，您可以查看今天 / 过去7天的记录





FWMOMCare 应用程序 – 查看 *ART结果 / 预约

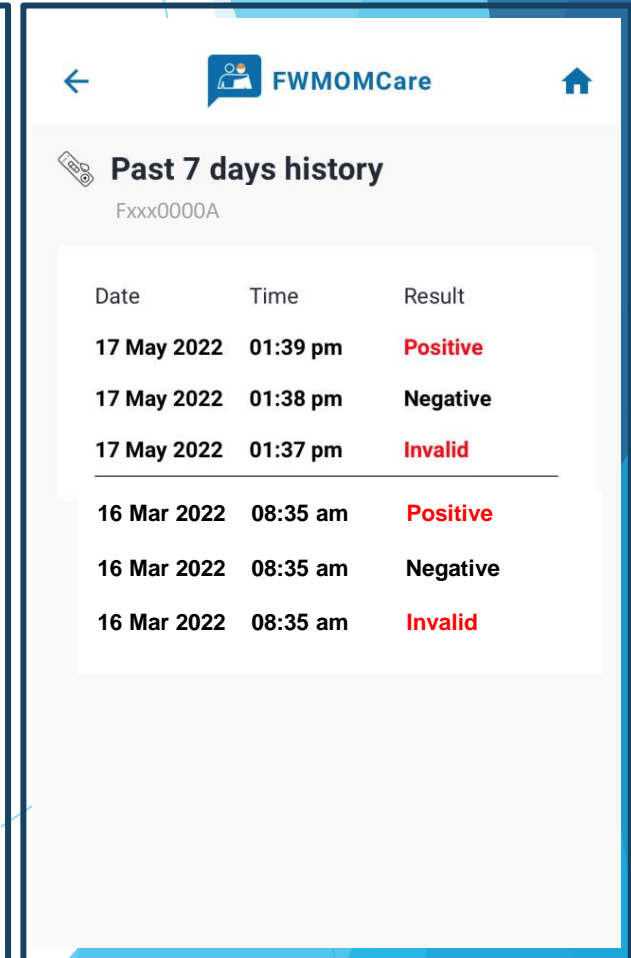
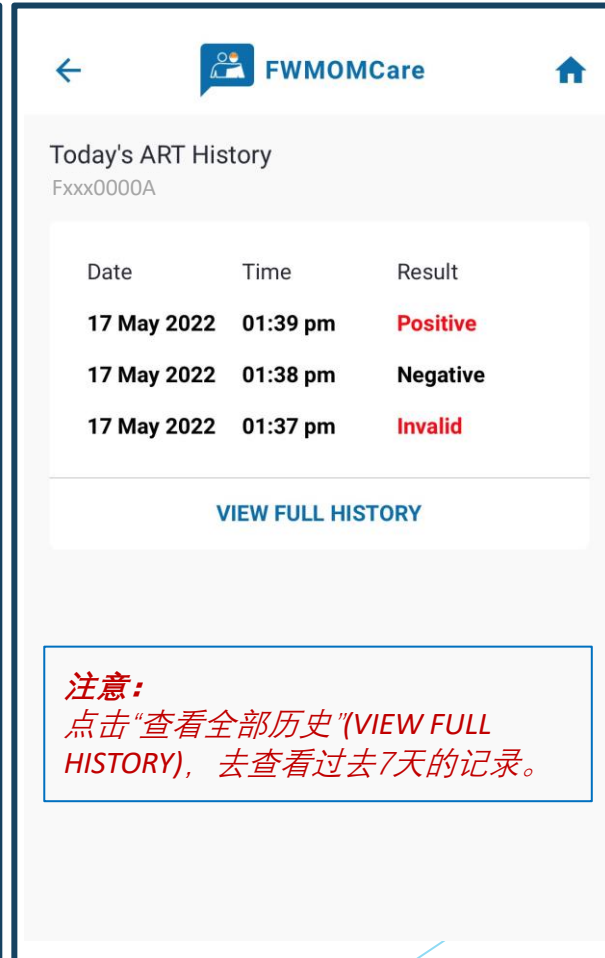
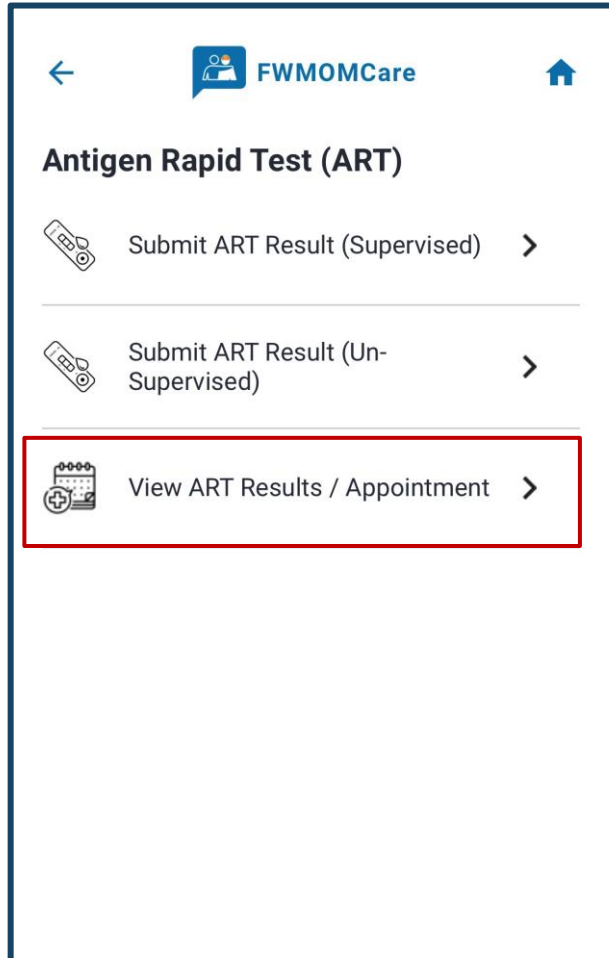
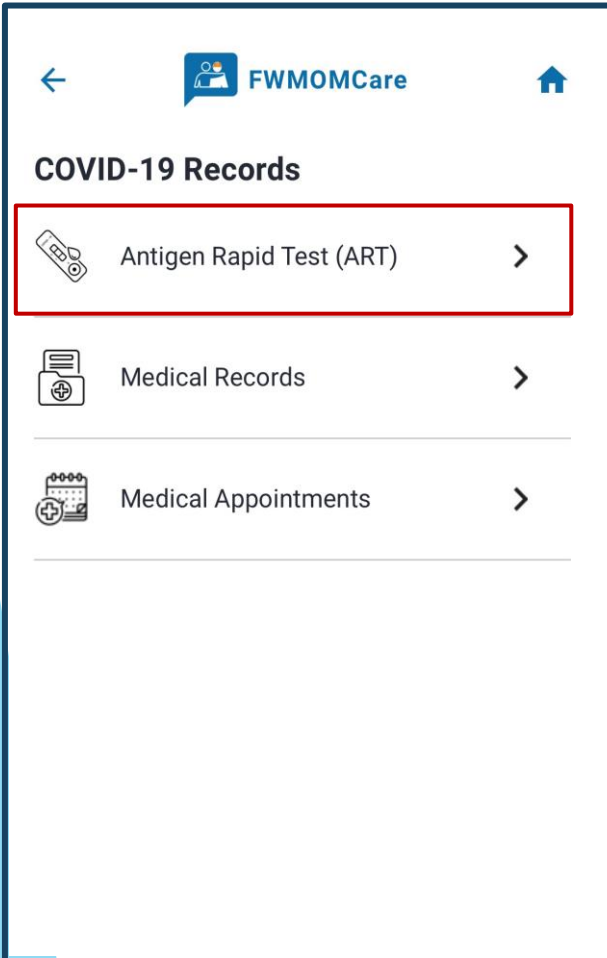


*ART – 抗原快速检测

步骤1:
点击“抗原快速检测” (ART)。

步骤2:
点击抗原快速检测结果 / 预约。

抗原快速检测 (ART) 历史
现在，您可以查看今天 / 过去7天的记录。

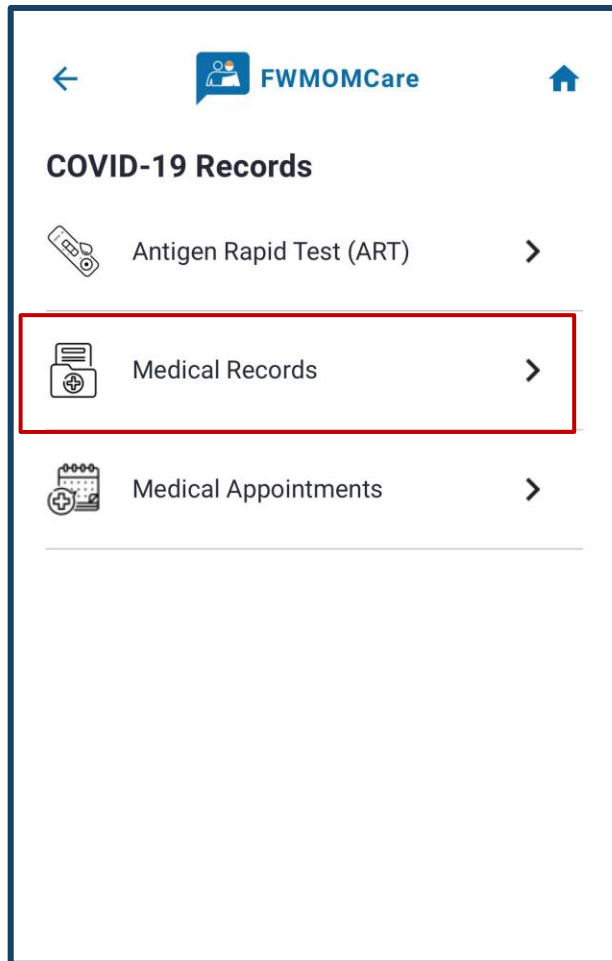




FWMOMCare 应用程序 – 感染新冠肺炎的状况

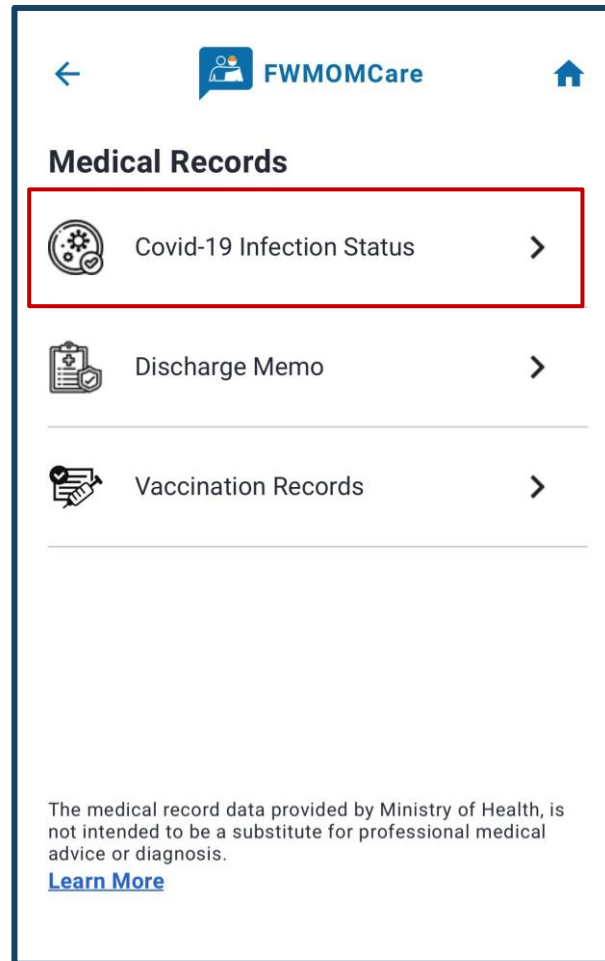
步骤 1:

点击“医疗记录”。



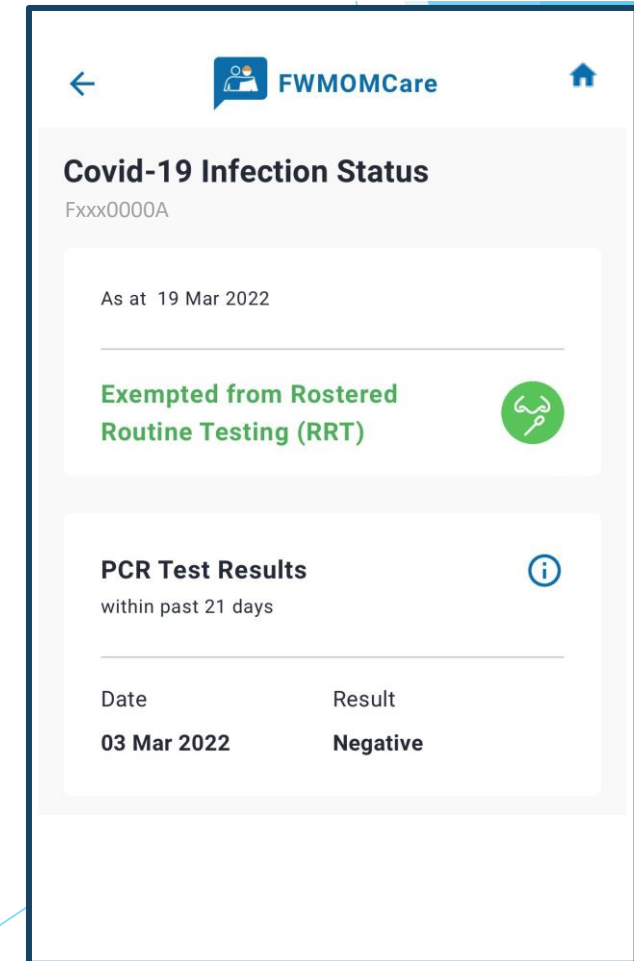
步骤 2:

点击“感染新冠肺炎的状况”。



步骤 3:

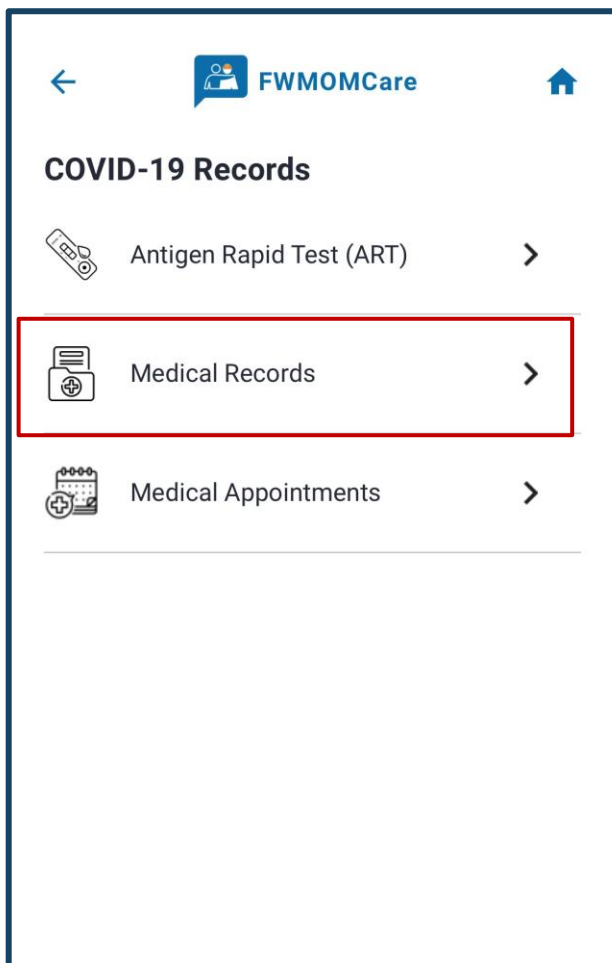
查看您感染新冠肺炎的状况与聚合酶链反应检测 (PCR) 的结果。



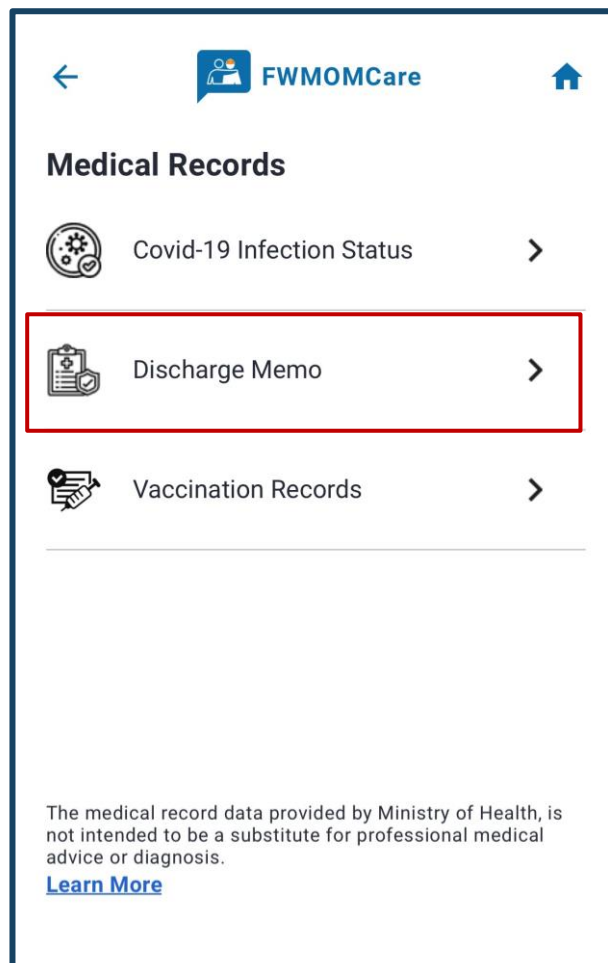


FWMOMCare 应用程序 – 出院便笺 (e-DM)

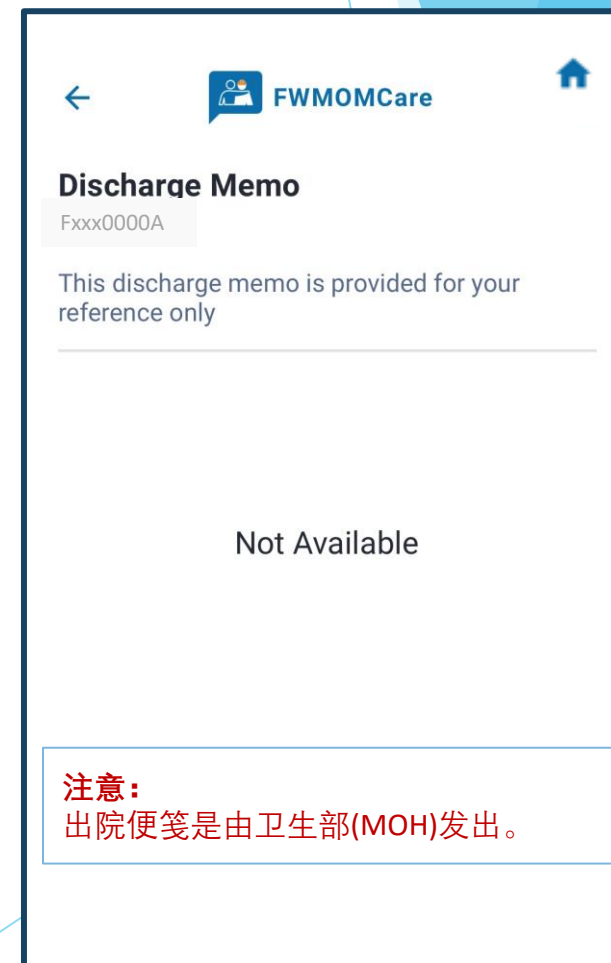
步骤 1:
点击“医疗记录”。



步骤 2:
点击“出院便笺”。



步骤 3:
在此处查看“电子出院便笺”。

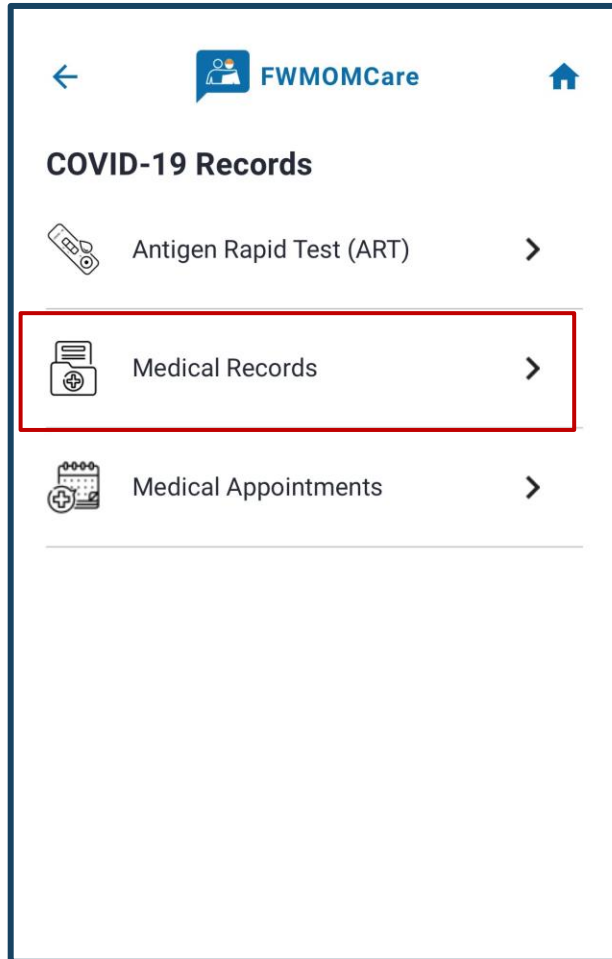




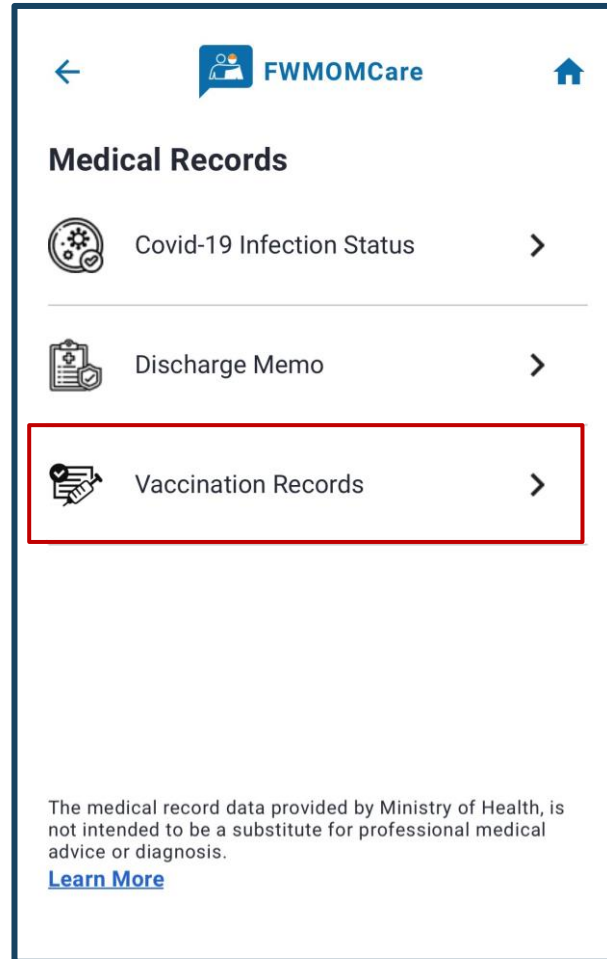
FWMOMCare 应用程序 – 接种疫苗记录

第1页, 共2页

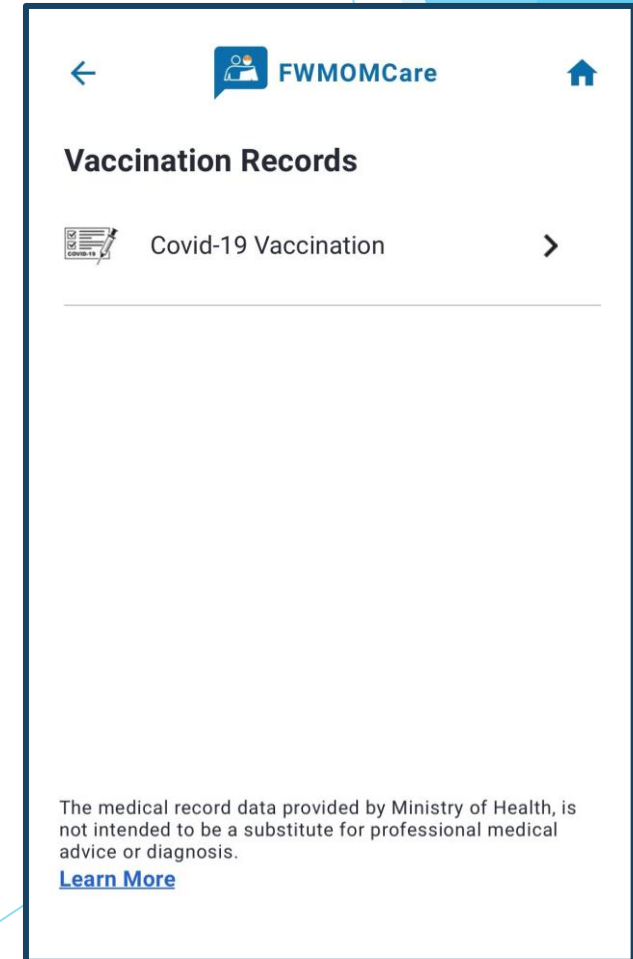
步骤 1:
点击“医疗记录”。



步骤 2:
点击“接种疫苗记录”。



步骤 3:
点击接种新冠肺炎疫苗



The medical record data provided by Ministry of Health, is not intended to be a substitute for professional medical advice or diagnosis.
[Learn More](#)

The medical record data provided by Ministry of Health, is not intended to be a substitute for professional medical advice or diagnosis.
[Learn More](#)



接种新冠肺炎疫苗的状况

已经接种疫苗

尚未接种疫苗

最近受感染但已康复 / 医学上认为不适合接种

步骤 4:

点击“历史” (HISTORY) 查看接种疫苗的全部记录。

← FWMOMCare

COVID-19 VACCINATION HISTORY

COVID-19 Vaccination Record:
Fxxx0000A
As at 17 May 2022

Status: VACCINATED
Effective from: 26 Apr 2021
Expiry Date: -

← FWMOMCare

COVID-19 VACCINATION HISTORY

COVID-19 Vaccination Record:
lFxxx0000A
As at 17 May 2022

Status: UNVACCINATED
Effective from: -
Expiry Date: -

← FWMOMCare

COVID-19 VACCINATION HISTORY

COVID-19 Vaccination Record:
Fxxx0000A
As at 17 May 2022

Status: RECOVERED FROM RECENT INFECTION / MEDICALLY INELIGIBLE
Effective from: 27 Jul 2021
Expiry Date: -

← FWMOMCare

Vaccination History
Fxxx0000A

2nd Appointment
Date: 20 Sep 2021
Time: 12:00am
Location: -
Attendance Status: Completed

1st Appointment
Date: 12 Aug 2021
Time: 12:00am
Location: -
Attendance Status: Completed



FWMOMCare 应用程序 – *聚合酶链反应PCR检测预约情况



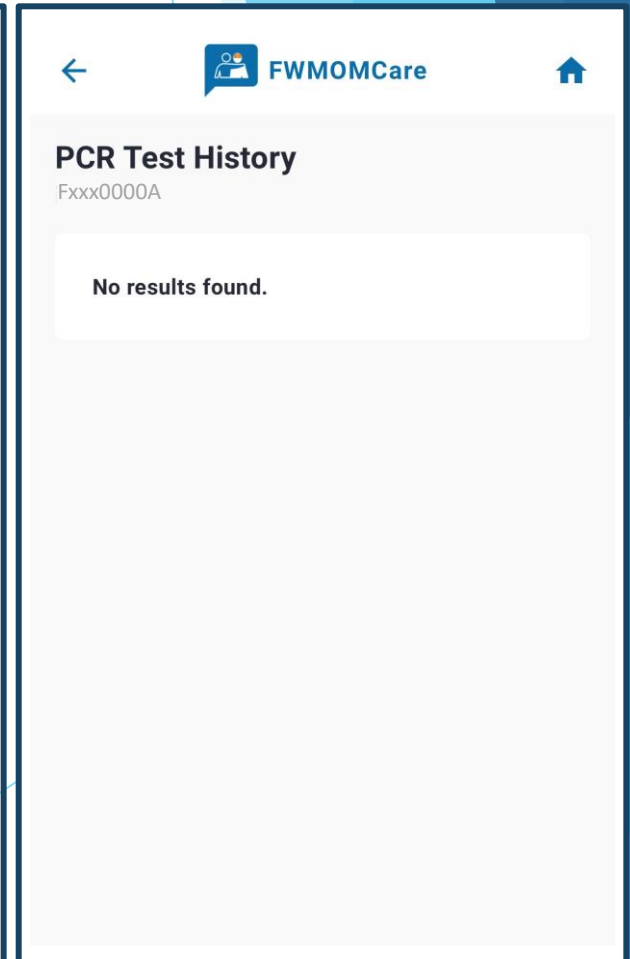
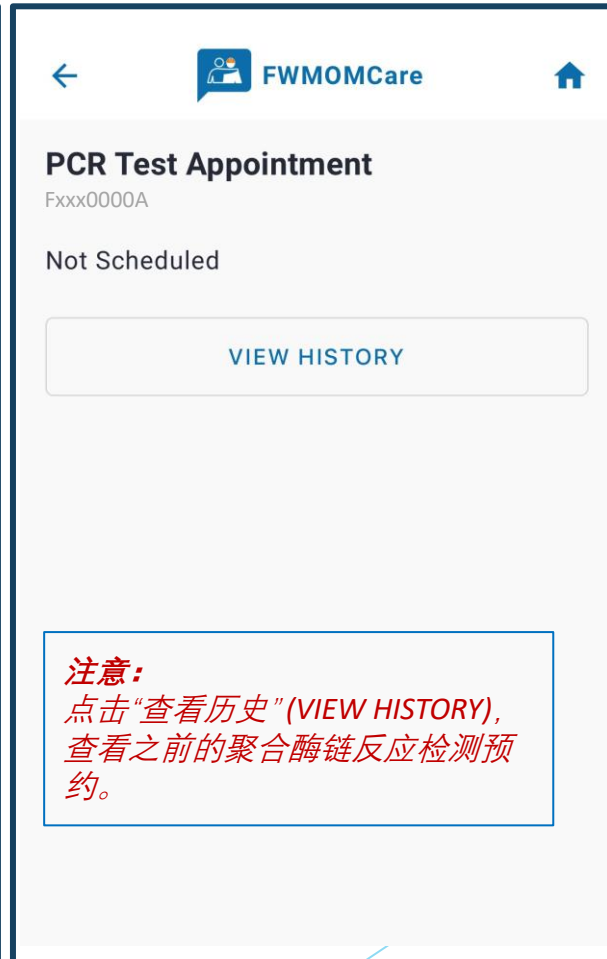
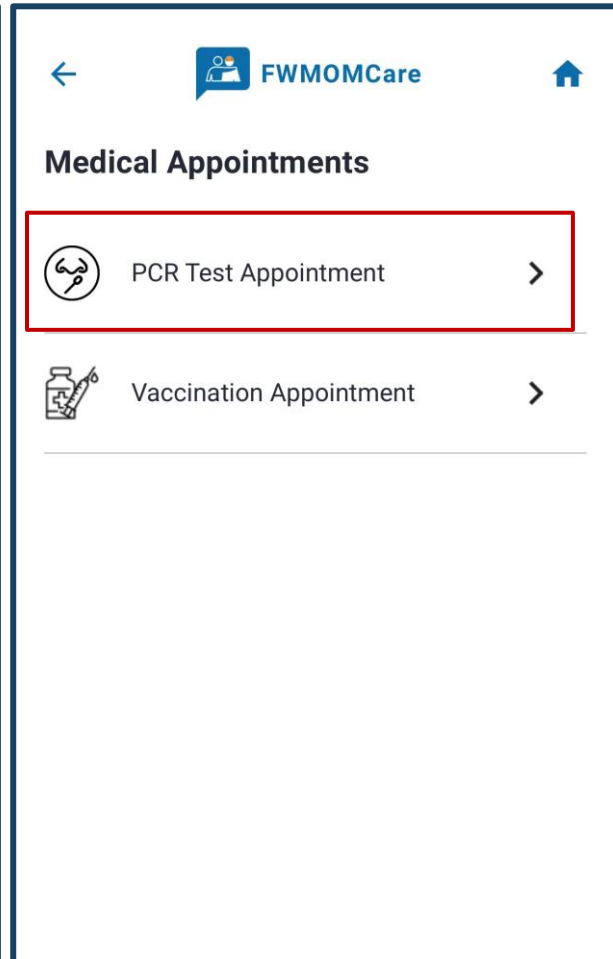
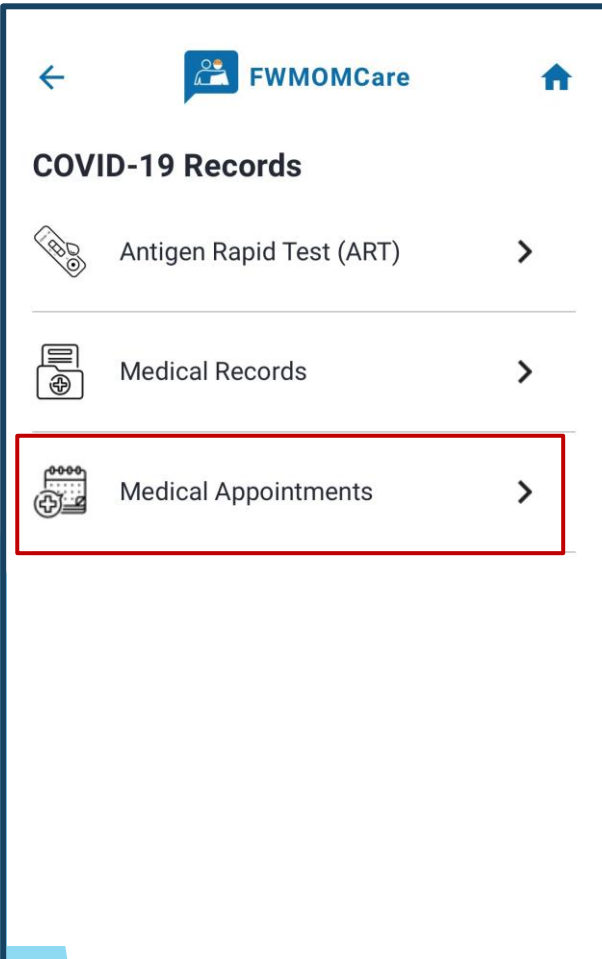
*PCR – 聚合酶链反应

步骤 1:
点击“医疗预约”。

步骤 2:
点击“聚合酶链反应检测预约”。

步骤 3:
显示聚合酶链反应检测预约（若有）。

步骤 4:
查看聚合酶链反应检测预约历史（若有）。





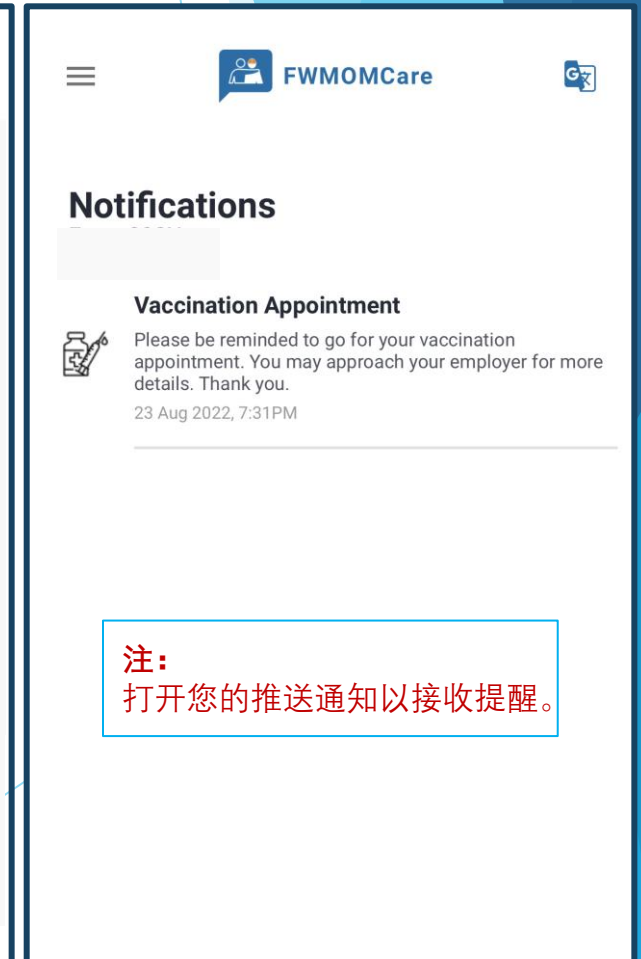
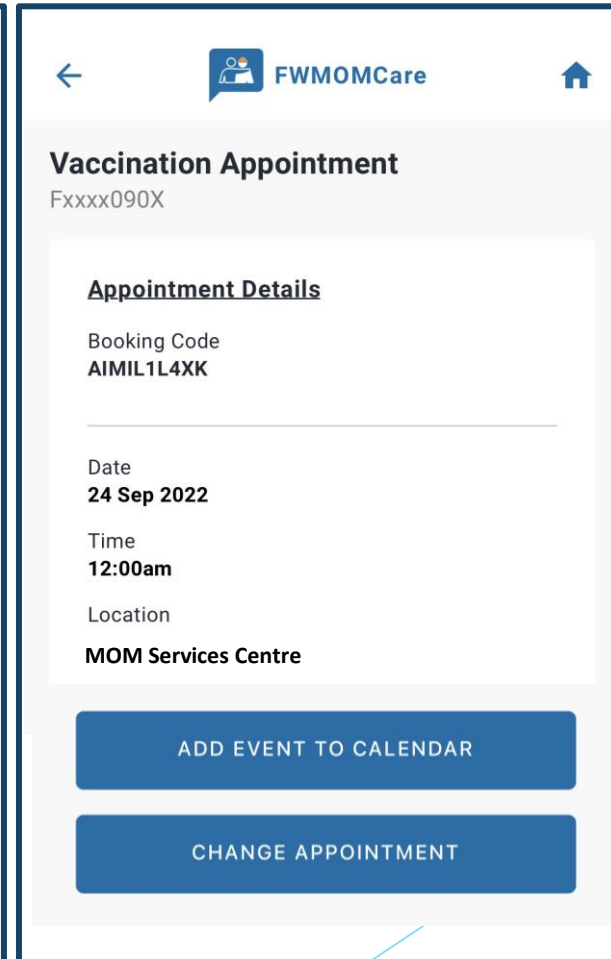
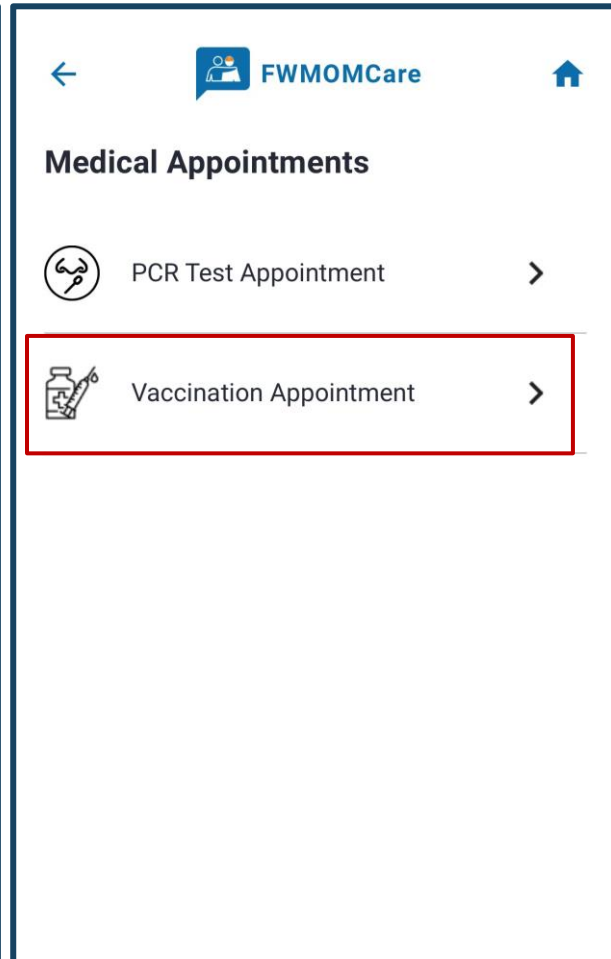
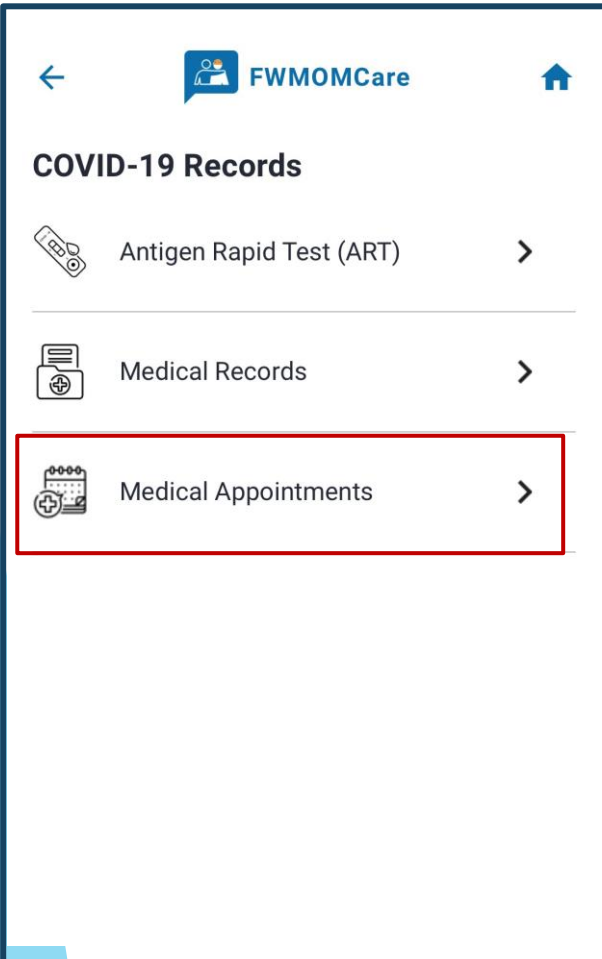
FWMOMCare 应用程序 – 接种疫苗预约情况



步骤 1:
点击“医疗预约”。

步骤 2:
点击“接种疫苗预约”。

将步骤 3:
查看/更改预约以及将预约放在手机的行事历中进行中的预约。

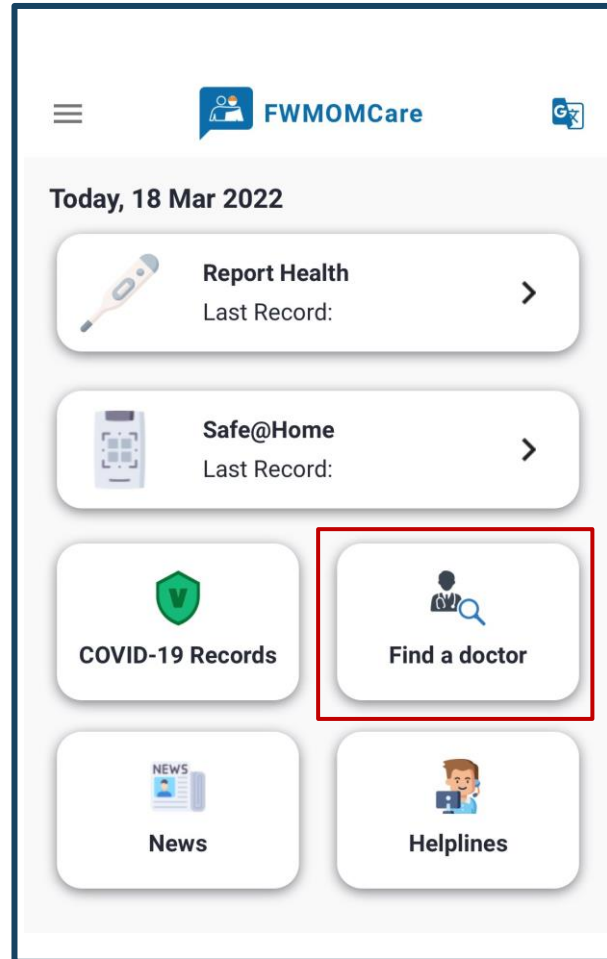
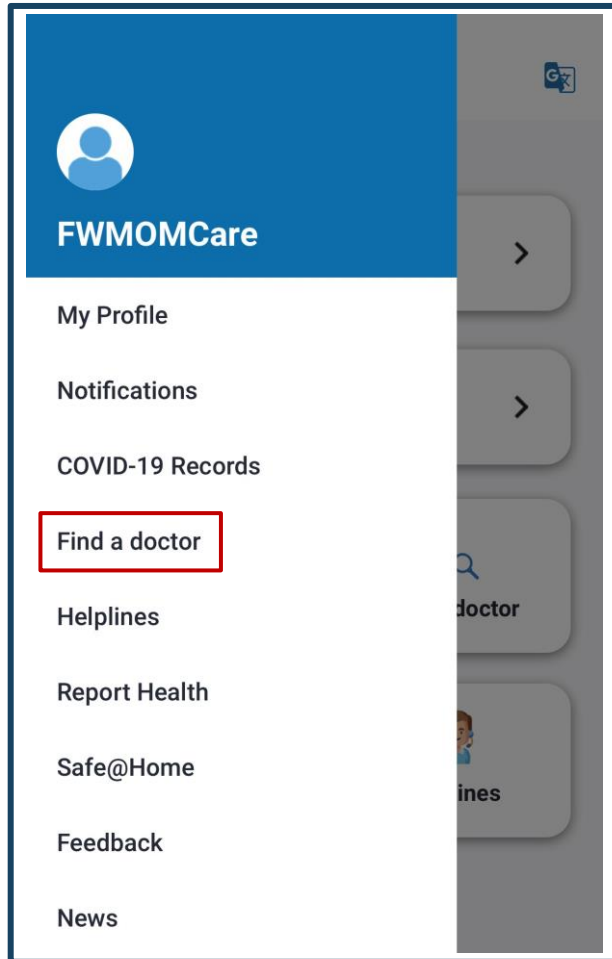




FWMOMCare 应用程序 – 查找医生



查找医生
可在菜单 / 主页，查找到医生





FWMOMCare 应用程序 – 查找医生(*PCP) *PCP – 初级医疗计划

步骤 1:

您的PCP详情将显示出来，请挑首选的医疗服务。

步骤 2: 一旦选好，您将被带导出FWMOMCare 应用程序，转而进入医疗提供者的应用程序 / 网站。

注意:

如果您个人资料上的地址离PCP计划的地址较远，警示会显现。

← FWMOMCare →

Find A Doctor

Fxxx0000A

**You have a Primary Care Plan:
Fullerton-E**

If you are sick, you must see your doctor.
* Please pay directly to service provider.

Video call a doctor *(\$2) >

**Fullerton Health Medical Centre
for Migrant Workers @
Space@Tuas**
14 Tuas Avenue 1
+65 89384852

Monday to Friday
09:30am - 12:30pm
01:30pm - 05:00pm
06:00pm - 09:00pm *(\$5) >

Saturday to Sunday
01:30pm - 05:00pm
06:00pm - 09:00pm

Closed on public holidays

← FWMOMCare →

You will be redirected out
of FWMOMCare

← FWMOMCare →

Find A Doctor

Fxxxx014X

**You have a Primary Care Plan:
SATA-B**

You have recently updated your address. X
The new address is under the StarMed-A zone.
Please inform your employer to purchase the
primary care plan under StarMed-A.

If you are sick, you must see your doctor.
* Please pay directly to service provider.

Video call a doctor *(\$2) >

**SATA Medical Centre for Migrant
Workers @ Chai Chee**
351 Chai Chee St, SATA CommHealth
Building, Corporate HQ
+65 87208840

Monday to Friday
09:00am - 12:00pm
01:00pm - 04:00pm
05:00pm - 08:00pm *(\$5) >



FWMOMCare 应用程序 – 查找医生(非*PCP)



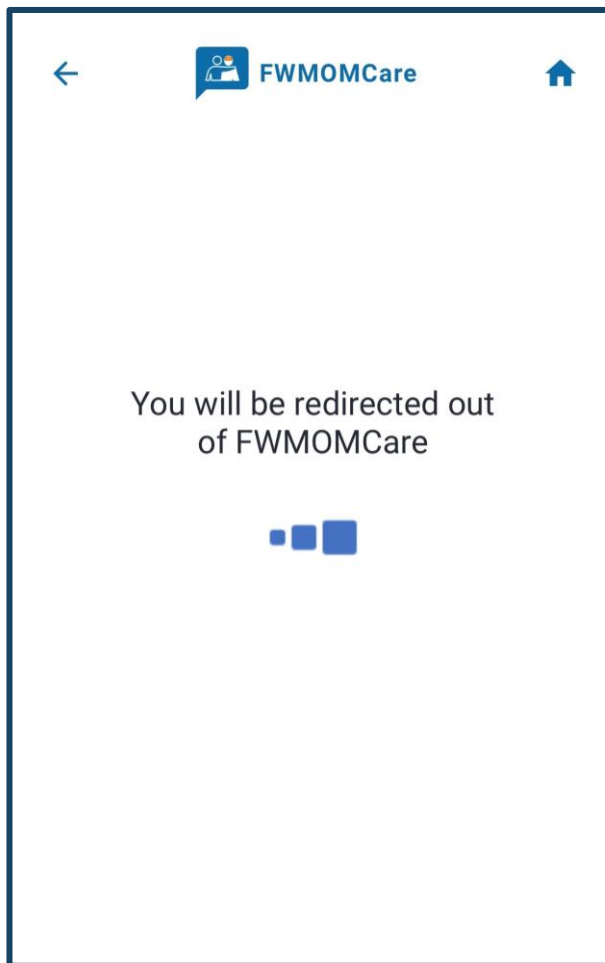
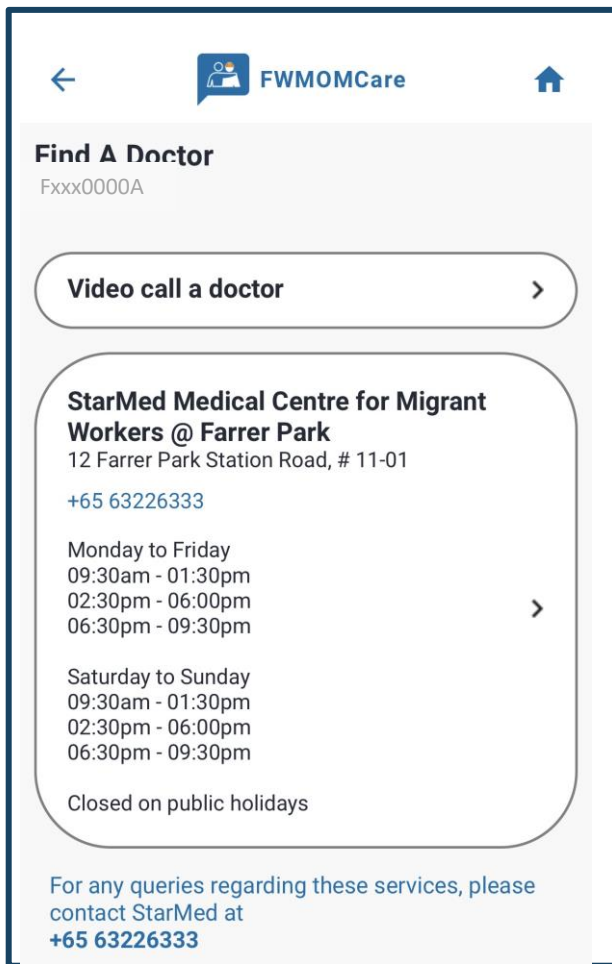
*PCP – 初级医疗计划

邻近的医疗中心：

根据您的邮编，应用程序将显示附近的医疗中心

通过视频与医生做远程问诊：

一旦做好了选择，应用程序 FWMOMCare 将会把您转入医疗服务提供者的应用程序/网页

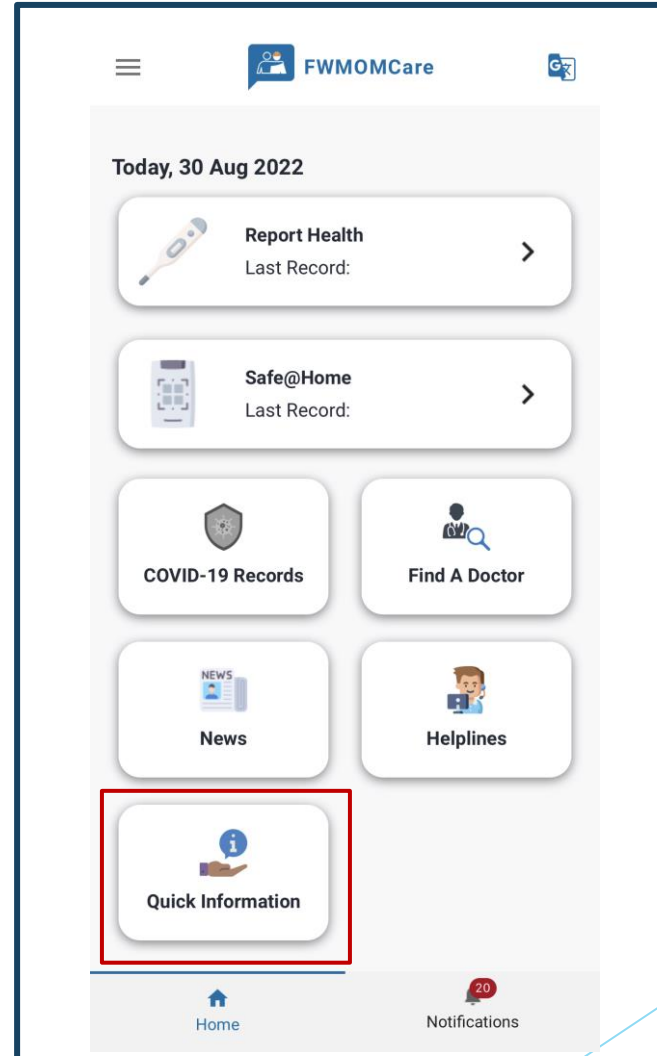
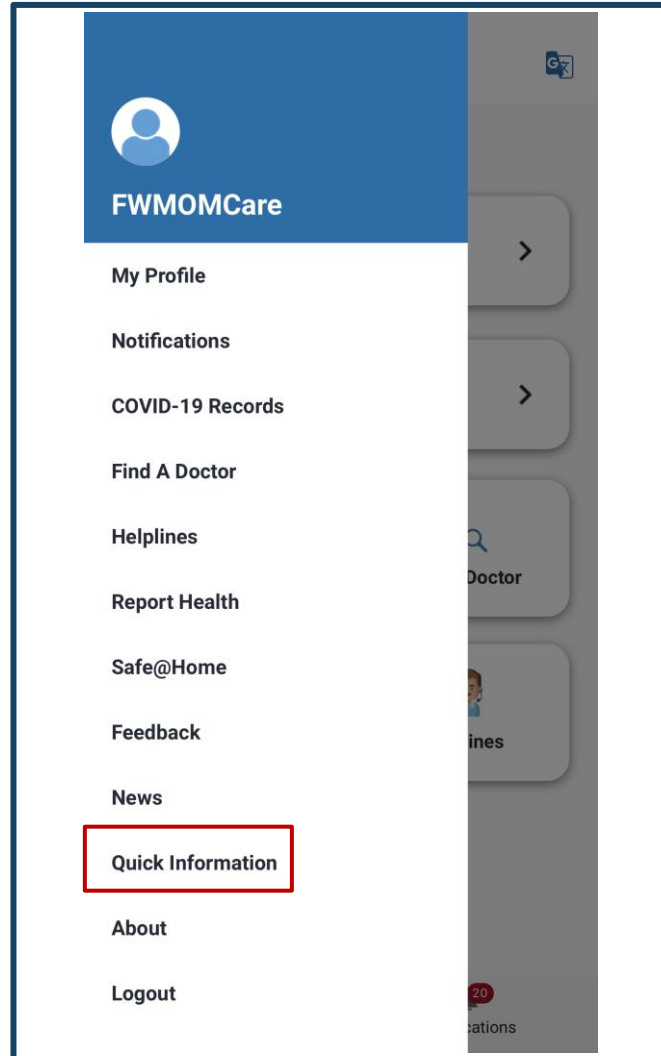




FWMOMCare 应用程序 – 快速信息

第1页, 共2页

快速信息:
您可在**菜单内 / 主页中**, 找到快速信息。



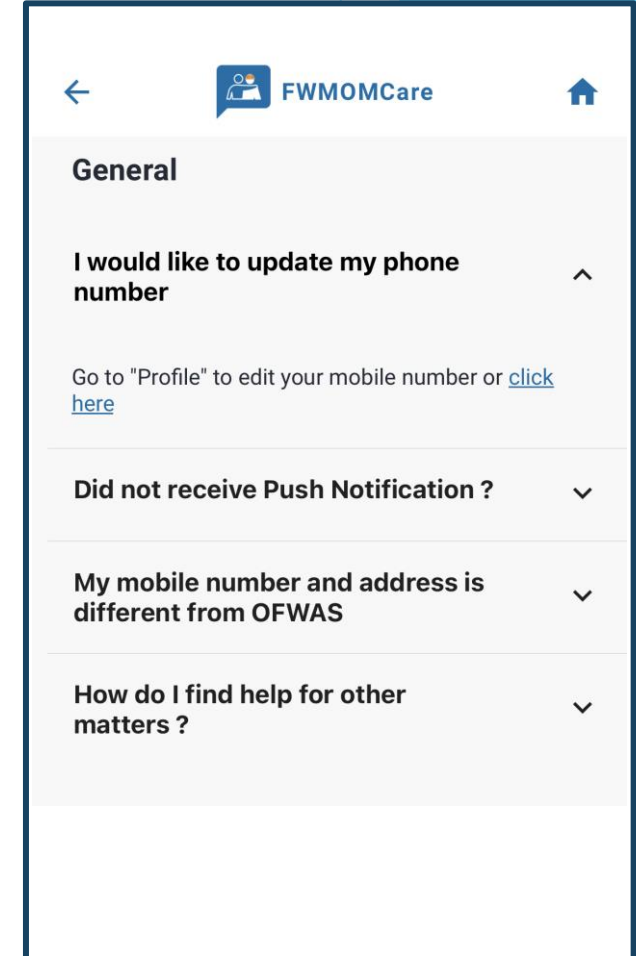
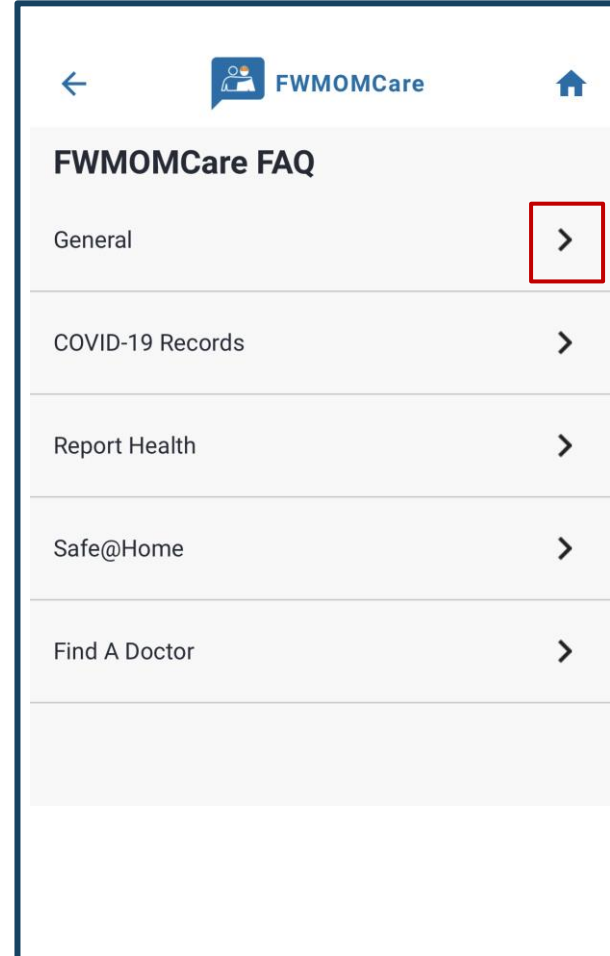
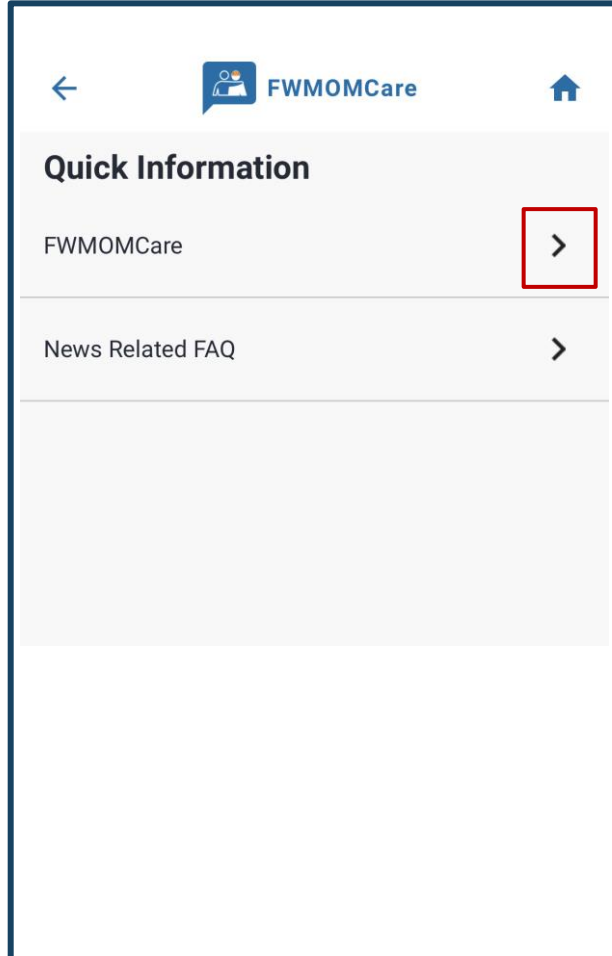


FWMOMCare 应用程序 – 快速信息

第2页, 共2页



例子





FWMOMCare 应用程序 – 报告健康状况

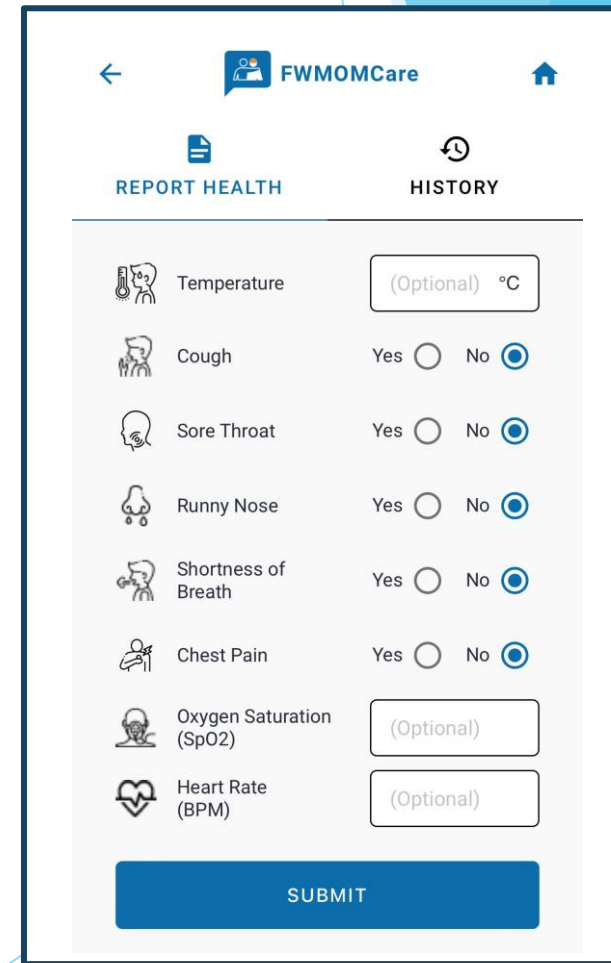
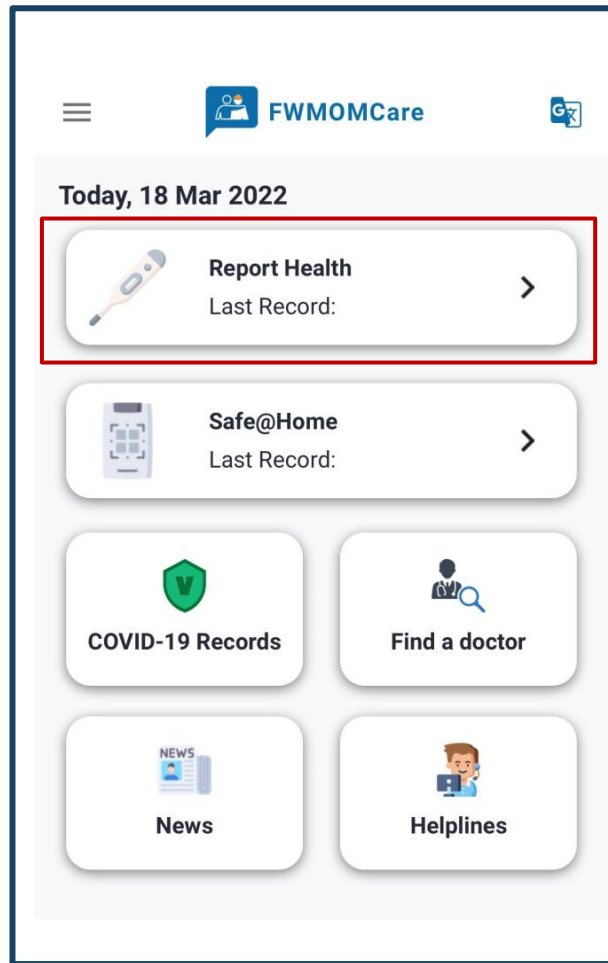
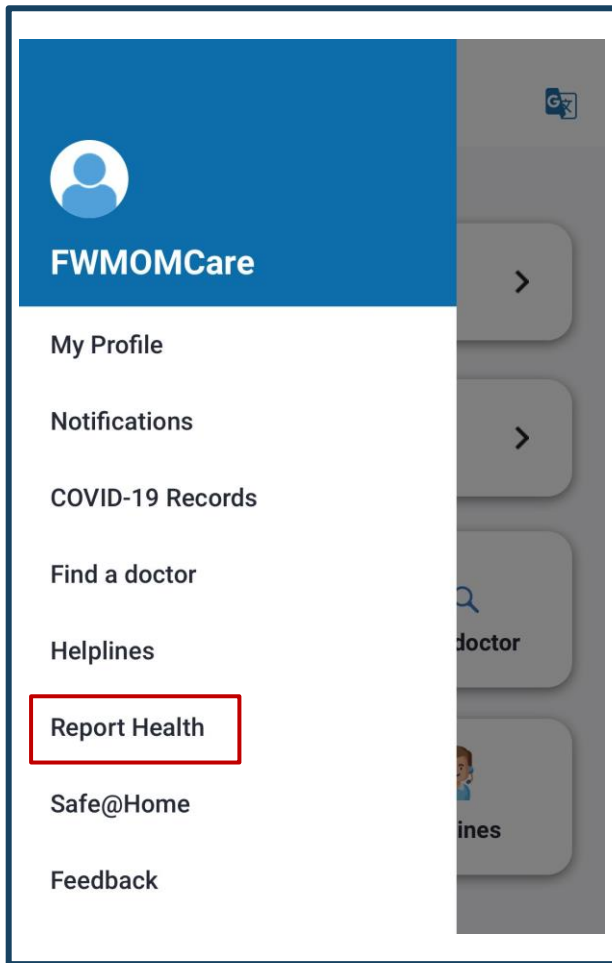
第1页, 共3页

步骤 1:

可在菜单内 / 主页中找到“报告健康状况”的信息。

步骤 2:

一旦完成, 请点击“提交” (SUBMIT)。



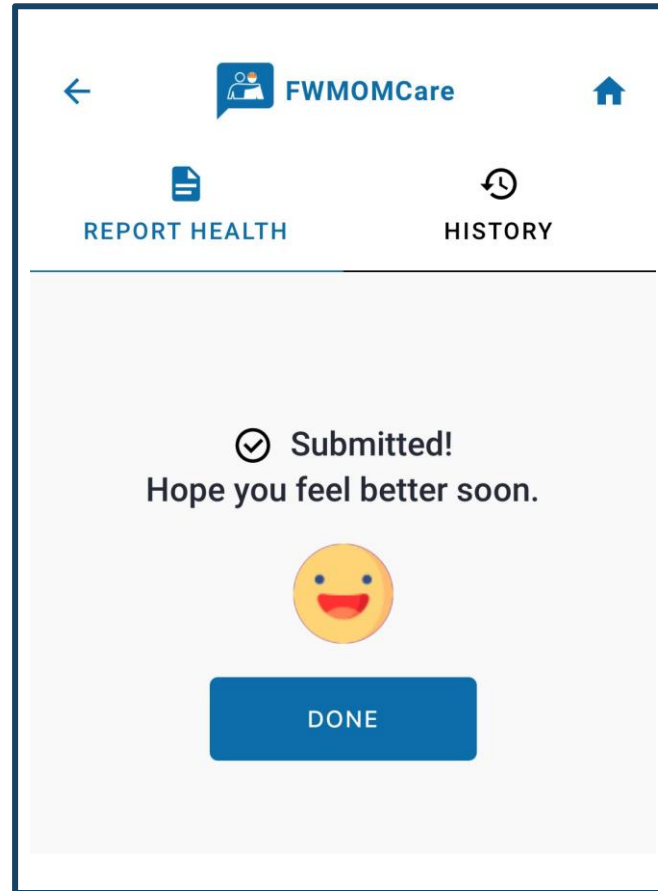
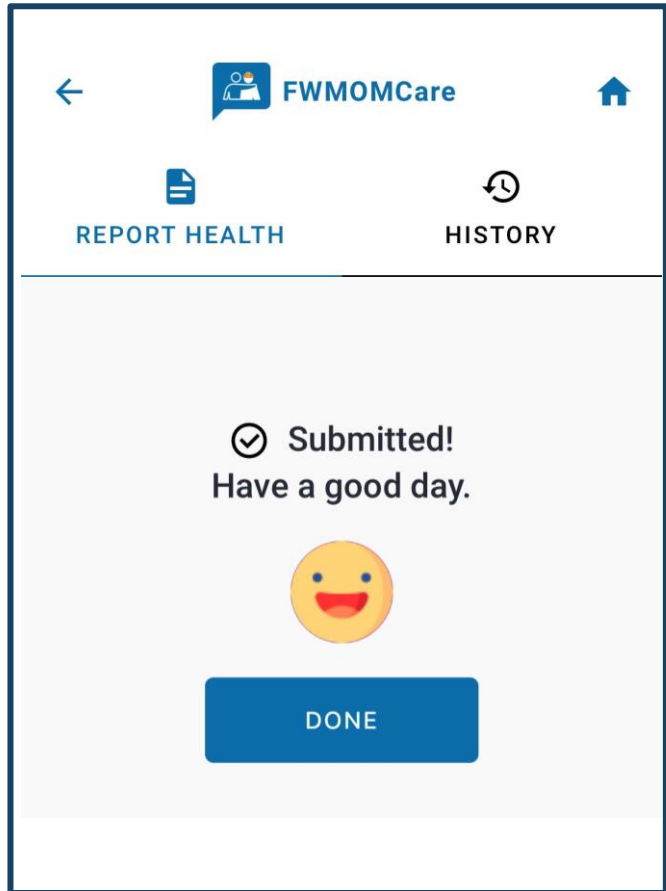


FWMOMCare 应用程序 – 报告健康状况

第2页, 共3页



完成：
信息顺利提交。





报告健康状况的历史：
现在，您可以查看今天 / 过去7天的记录

Date	Time
20 Mar 2022	12:11 pm
20 Mar 2022	12:11 pm
20 Mar 2022	12:11 pm

[VIEW FULL HISTORY](#)

注意：
点击“查看全部历史”(VIEW FULL HISTORY)，去查看过去7天的记录。

Date	Time
20 Mar 2022	12:11 PM
20 Mar 2022	12:11 PM
20 Mar 2022	12:11 PM
19 Mar 2022	01:56 PM
19 Mar 2022	01:54 PM
19 Mar 2022	11:26 AM
18 Mar 2022	10:45 PM
18 Mar 2022	10:44 PM
18 Mar 2022	10:43 PM
18 Mar 2022	10:43 PM
18 Mar 2022	10:42 PM
16 Mar 2022	03:53 PM



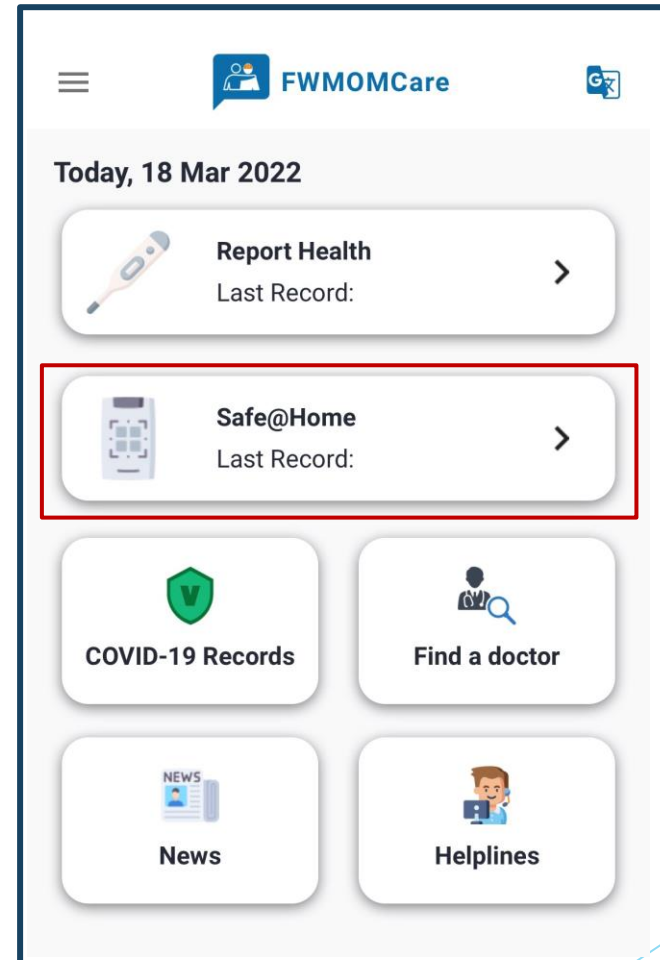
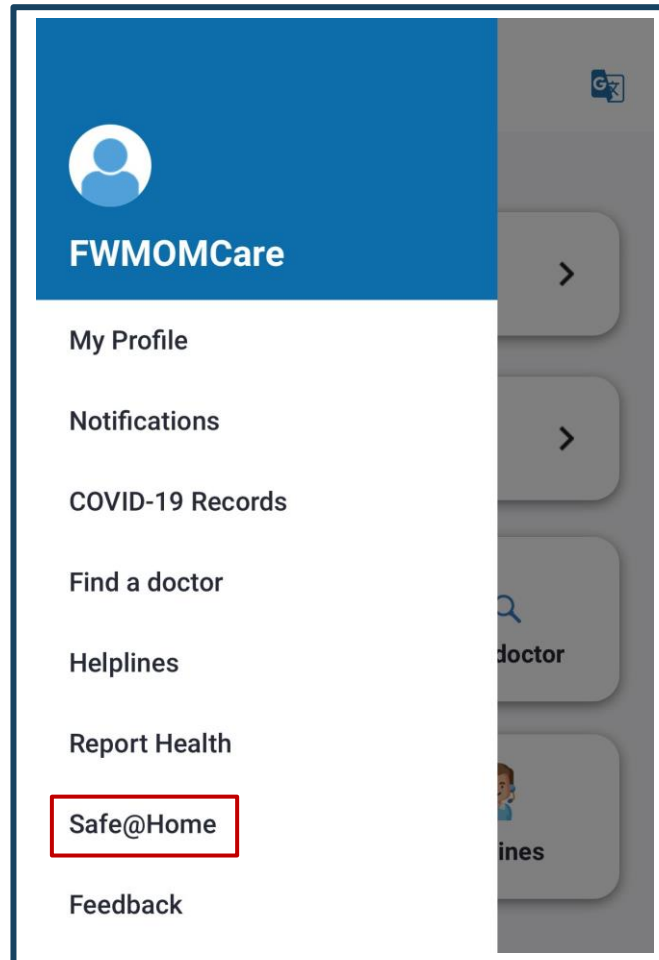
FWMOMCare 应用程序 – 安全居家 Safe@Home

第1页, 共2页



步骤 1:

可在菜单内 / 主页中, 找到“安全居家”的信息





FWMOMCare 应用程序 – 安全居家 Safe@Home



第2页, 共2页

步骤 2:

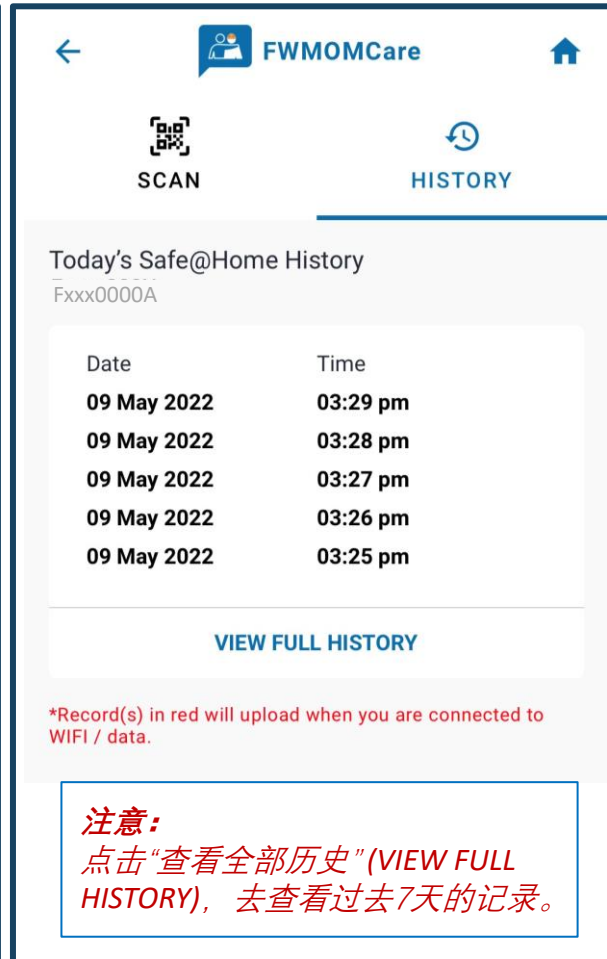
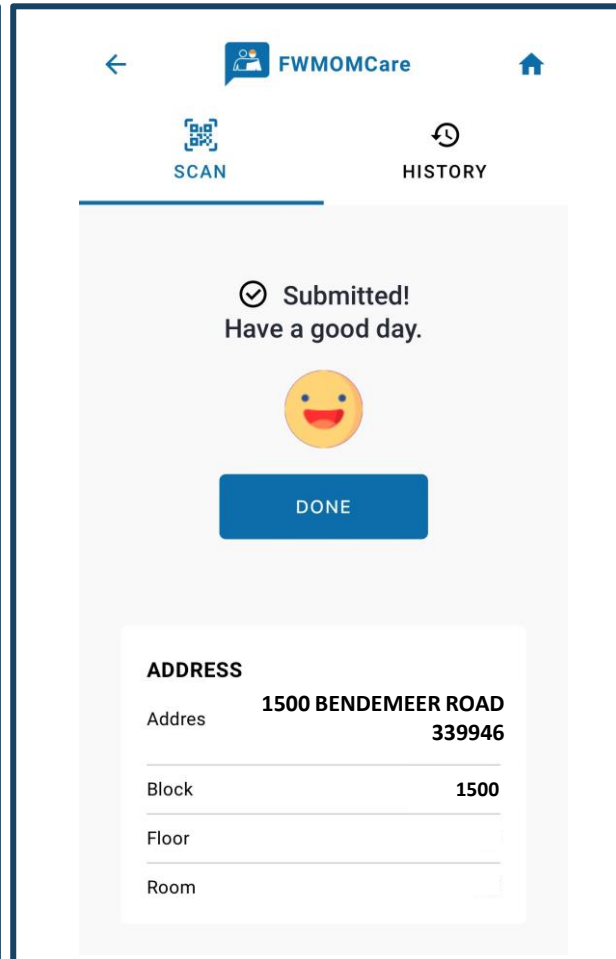
扫描住房内的二维码。
允许应用程序进入您的手机设定
以操控内置相机。

完成:

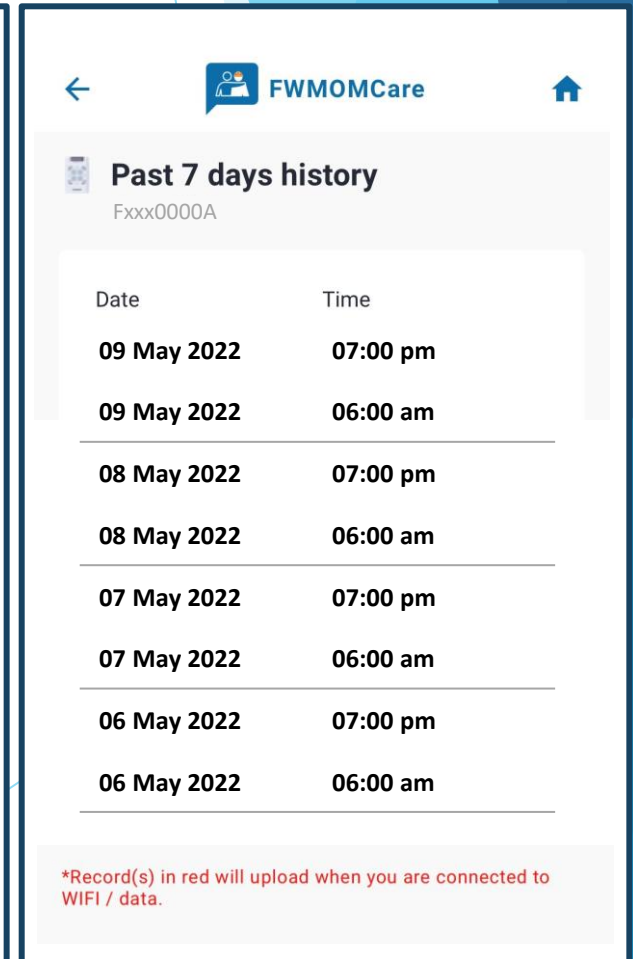
信息顺利提交。

安全居家的历史

现在, 您可以查看今天 / 过去7天的记录



注意:
 点击“查看全部历史”(VIEW FULL HISTORY), 去查看过去7天的记录。



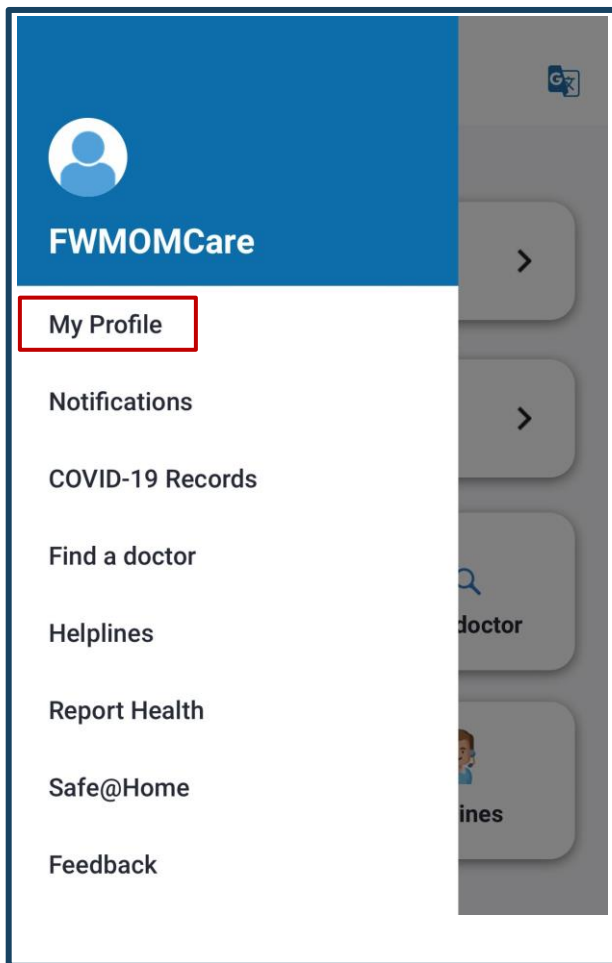


FWMOMCare 应用程序 – 提名伙伴 1

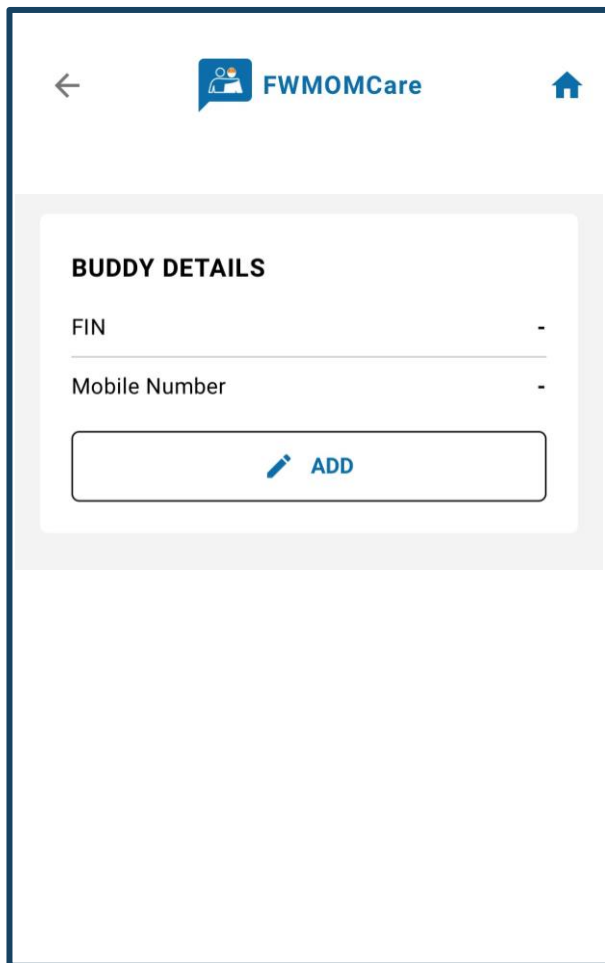
第1页, 共2页



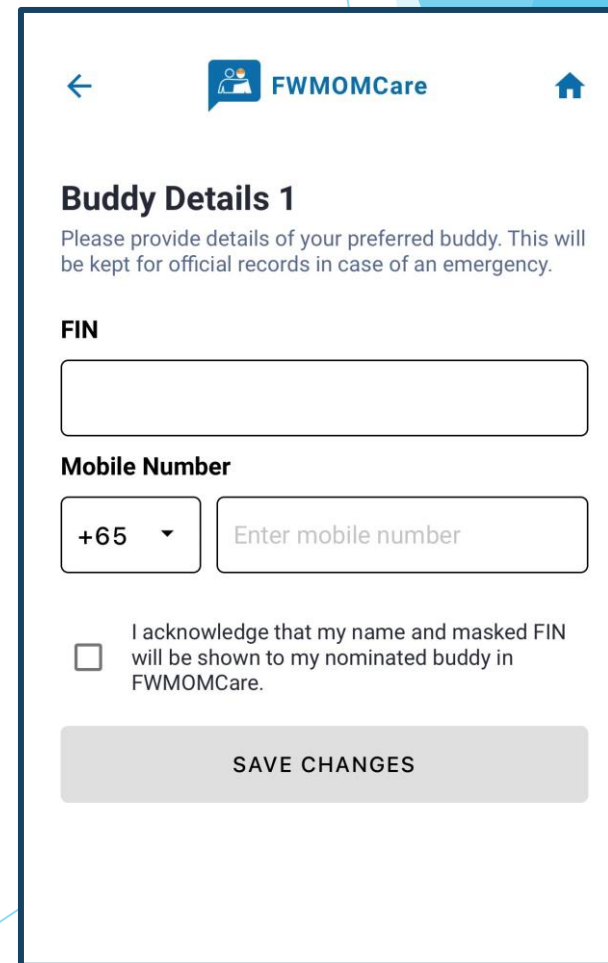
步骤 1:
点击个人资料 (My Profile)



步骤 2: 屏幕向下滑到“伙伴”详情 (Buddy Details), 然后点击“添加” (ADD)。



步骤 3:
输入伙伴的外籍人士身份证号及其手机号





FWMOMCare 应用程序 – 提名伙伴 1

第2页, 共2页



步骤 4:

在选择框上打勾✓表示确认, 并点击“保存更改” (SAVE CHANGES)。

FWMOMCare

Buddy Details 1

Please provide details of your preferred buddy. This will be kept for official records in case of an emergency.

FIN

F0000000A

Mobile Number

+65 XXXX XXXX

I acknowledge that my name and masked FIN will be shown to my nominated buddy in FWMOMCare.

SAVE CHANGES

完成:

信息顺利提交。

FWMOMCare

Successful !

Buddy nomination is completed.

😊

NEXT



FWMOMCare 应用程序 – 提名伙伴 2

第1页, 共2页



步骤 1:

点击“+添加” (+ADD), 添加伙伴2详情 (BUDDY DETAILS 2)

步骤 2:

点击“添加” (ADD)

步骤 3:

输入伙伴2的详情, 打勾✓表示确认, 并点击“保存更改” (SAVE CHANGES)。

完成:

信息顺利提交。

← FWMOMCare

BUDDY DETAILS 1 + ADD

FIN Fxxxx001X

Mobile Number XXXX 1111

EDIT

← FWMOMCare

BUDDY DETAILS 1

FIN Fxxxx001X

Mobile Number XXXX 1111

EDIT

BUDDY DETAILS 2

FIN -

Mobile Number -

ADD

← FWMOMCare

Buddy Details 2

Please provide details of your preferred buddy. This will be kept for official records in case of an emergency.

FIN F000000B

Mobile Number +65 XXXX XXXX

I acknowledge that my name and masked FIN will be shown to my nominated buddy in FWMOMCare.

SAVE CHANGES

← FWMOMCare

Successful !

Buddy nomination is completed.

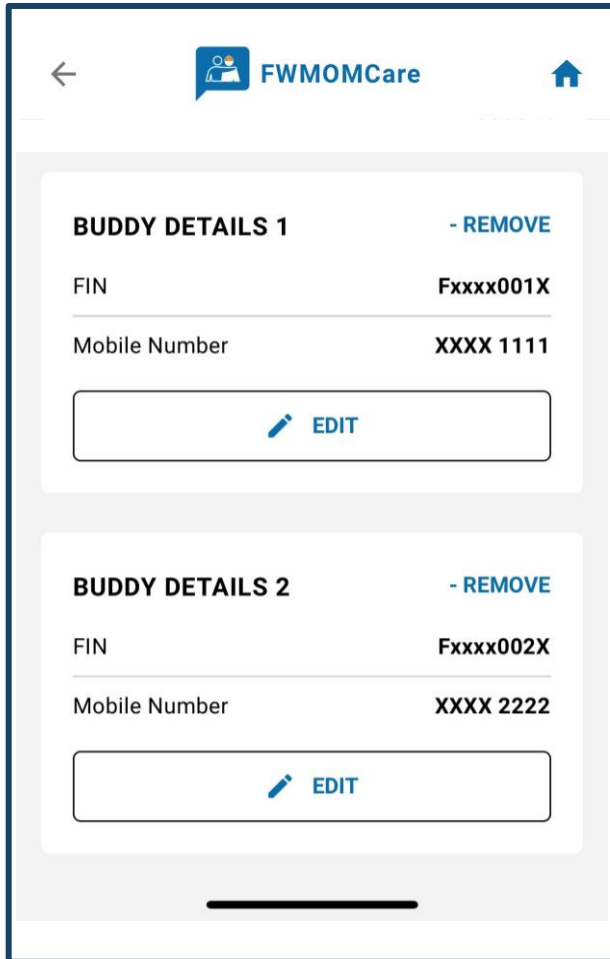
NEXT



FWMOMCare 应用程序 – 删除已被提名的伙伴

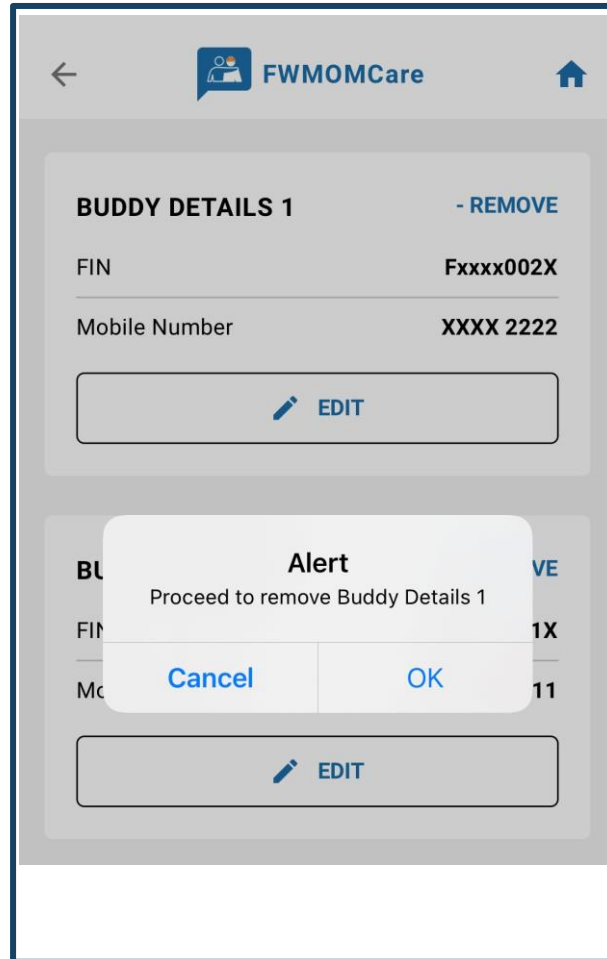
步骤 1:

在个人资料页面中，触划手机至伙伴详情 1 或 2，然后点击“- 删除” (-REMOVE)



步骤 2:

点击“OK”表示确认，否则，点击“取消”(Cancel)。



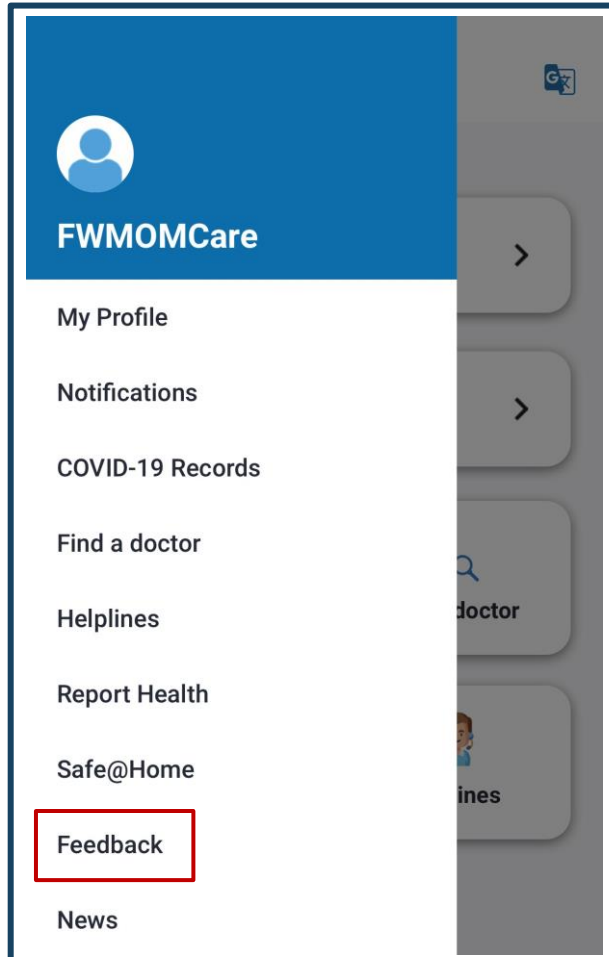


FWMOMCare 应用程序 – 反馈

第1页, 共2页

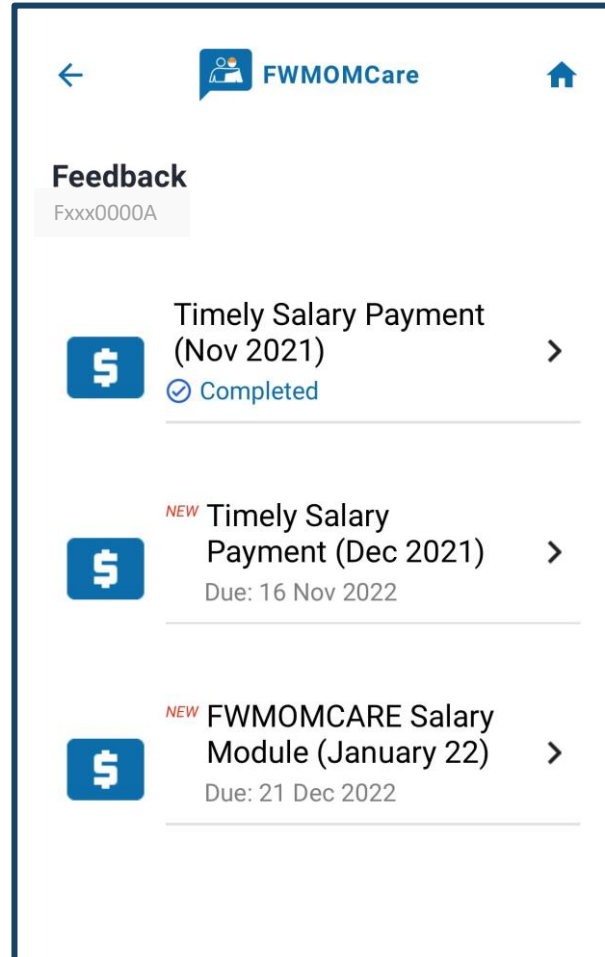
步骤 1:

从菜单上点击“反馈” (Feedback)。



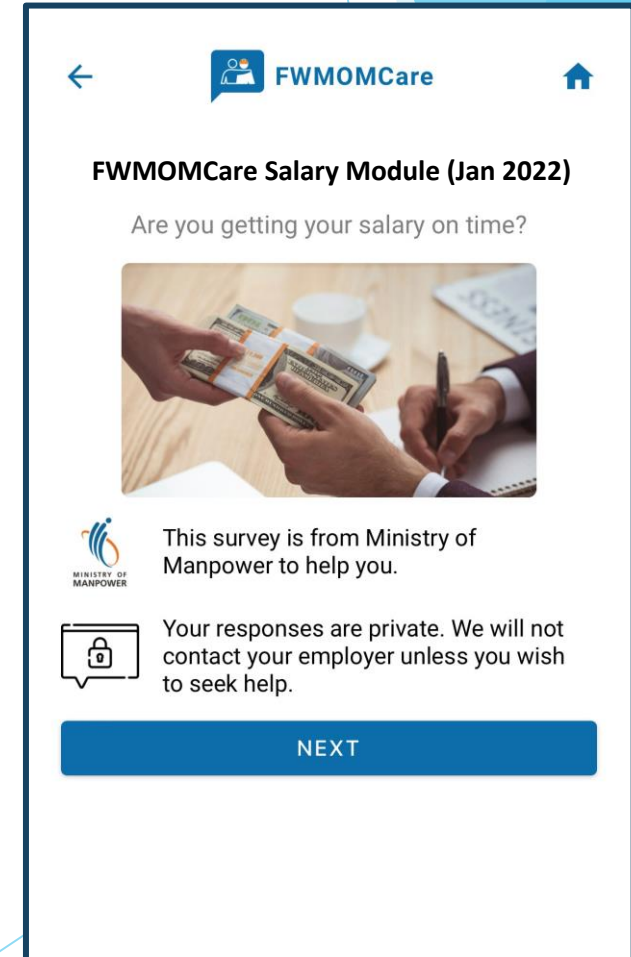
步骤 2:

页面将显示调查 / 反馈列表。



步骤 3:

查看调查 / 反馈, 点击“下一个” (NEXT), 便可继续。





FWMOMCare 应用程序 – 反馈

第2页，共2页



步骤 4:

点击“下一个” (NEXT), 去回答下一个问题; 或者, 点击“取消” (Cancel) 关闭程序。

完成:

信息顺利提交。

← FWMOMCare 🏠

QUESTION 1

Have you been paid your last month's salary?

Yes, I have been paid in full.

Yes, but I have only been paid a lower amount.

No. I have not been paid at all.

NEXT

Cancel

← FWMOMCare 🏠

✔ Submitted!

Thank you for completing the feedback form.

😊

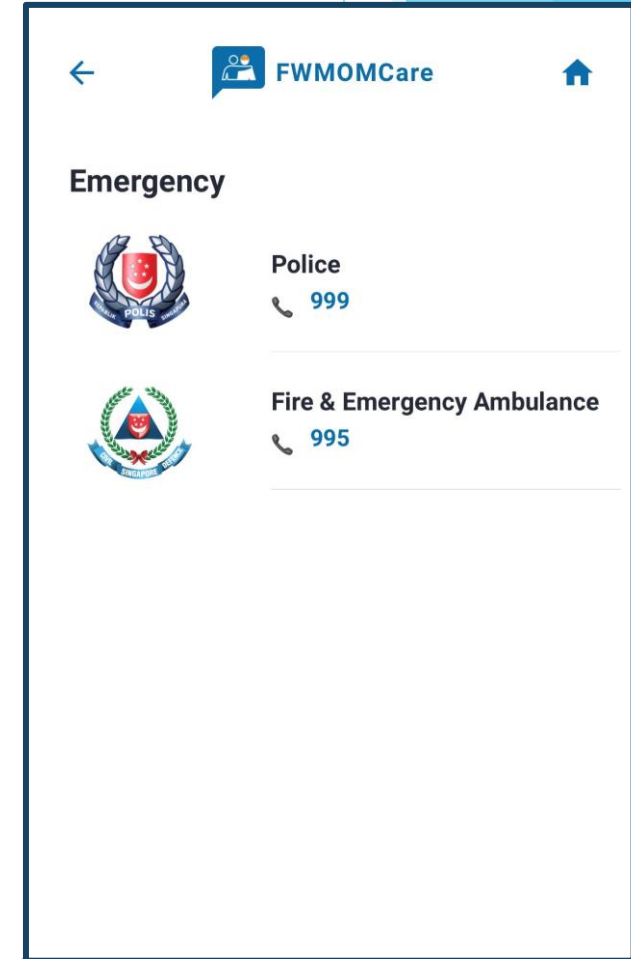
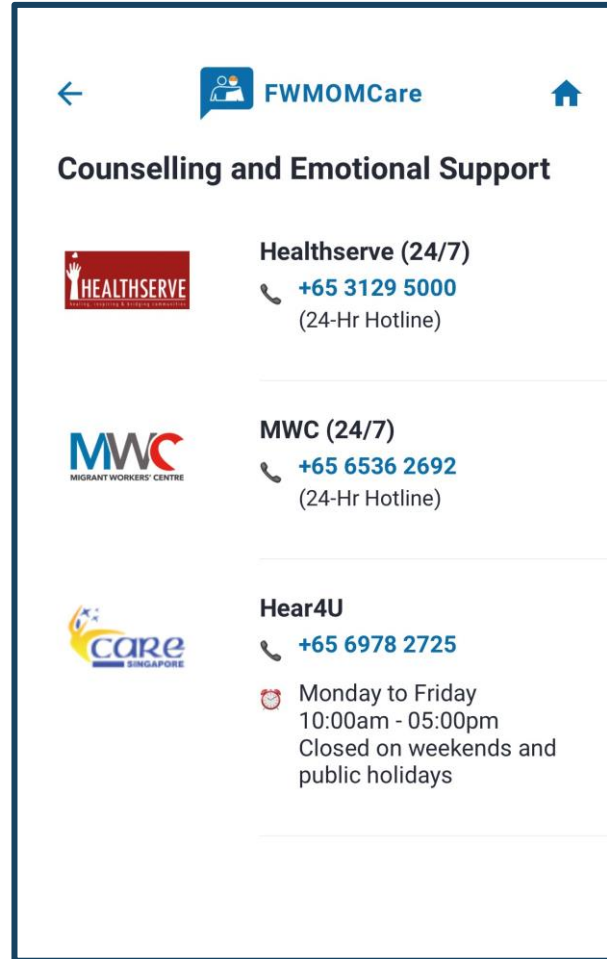
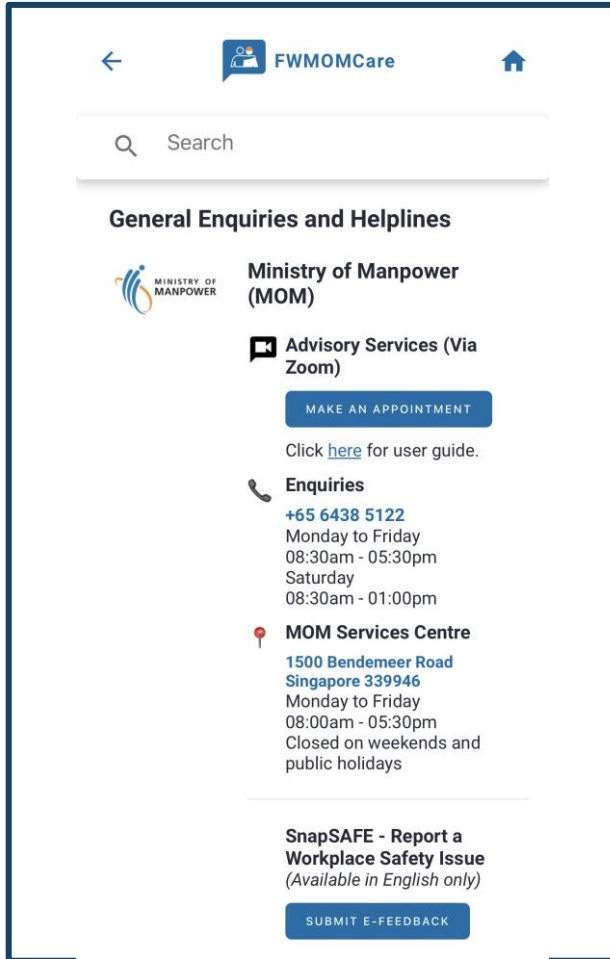
DONE



FWMOMCare 应用程序 – 援助热线



援助热线：
显示人力部 (MOM)、心理卫生和紧急热线





FWMOMCare 应用程序 – 主页 / 通知 / 新闻

主页:

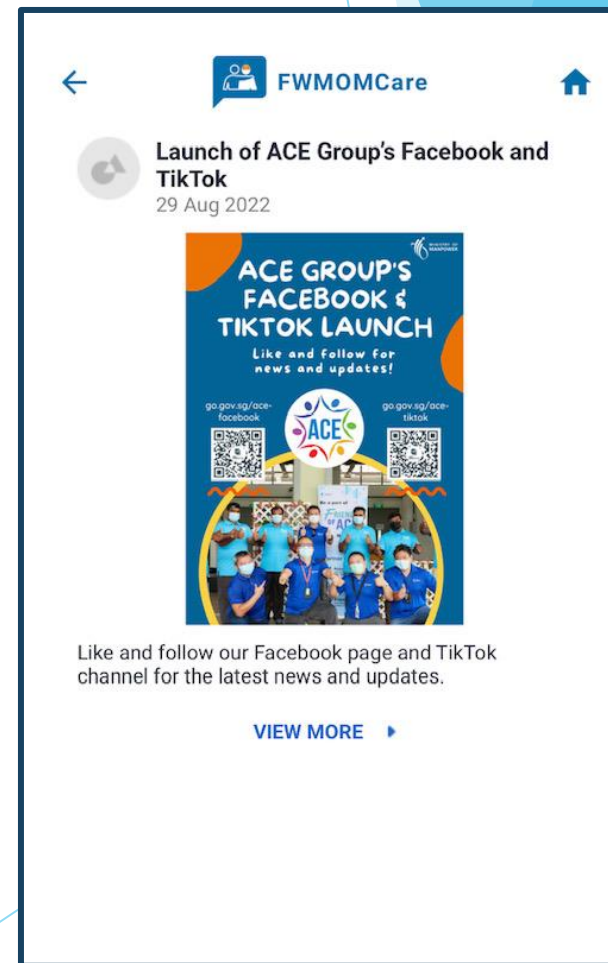
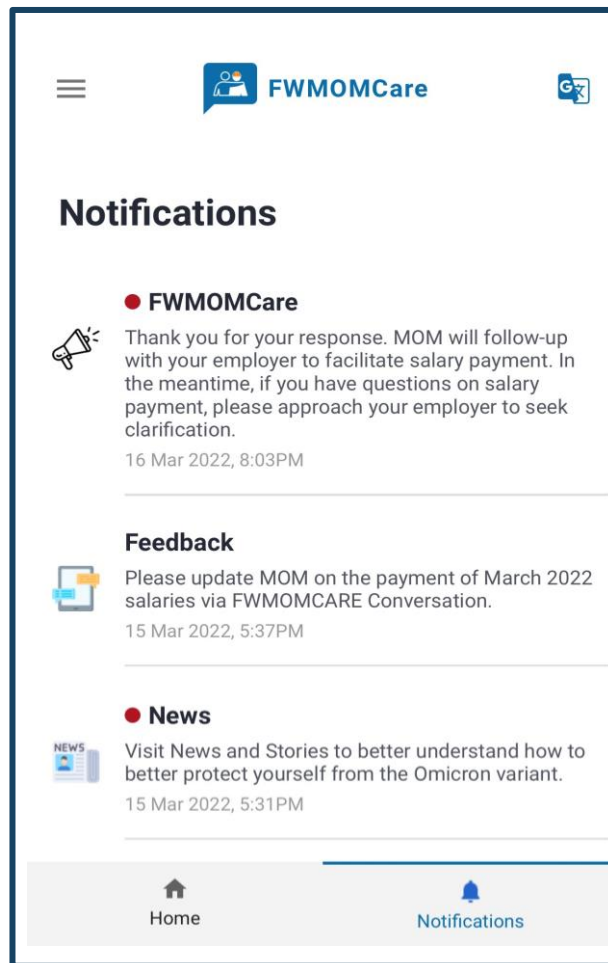
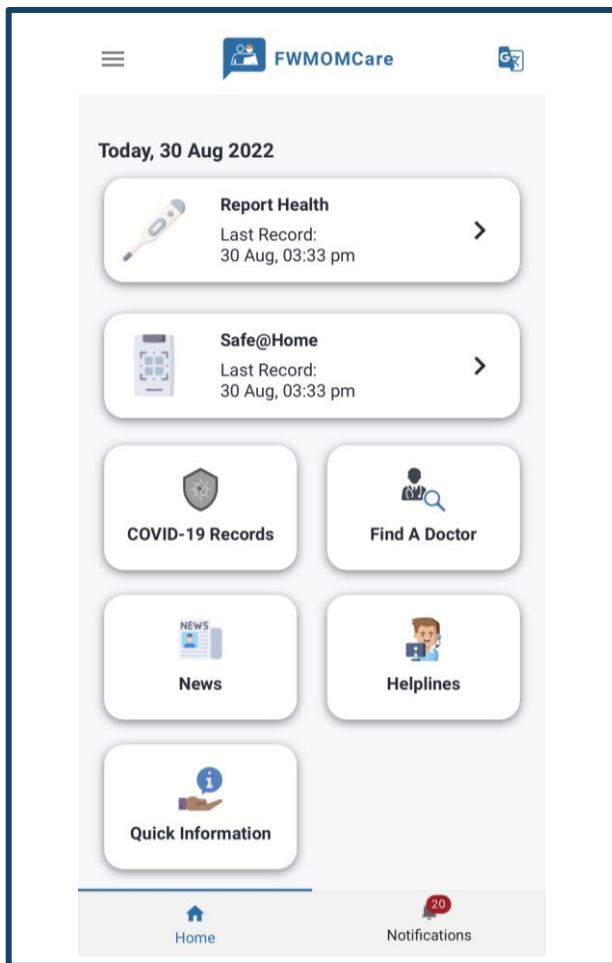
报告健康状况 (Report Health) 和安全居家 (Safe@Home), 将显示上一个记录的日期/时间 (如有)。

通知:

尚未阅读的通知, 将以红点注明。

新闻:

在这里, 查看最近更新的资料 / 咨询。





FWMOMCare App – 横幅信息



步骤 1:

若有已发布的横幅信息，将只显示在主页的最上方。

步骤 2:

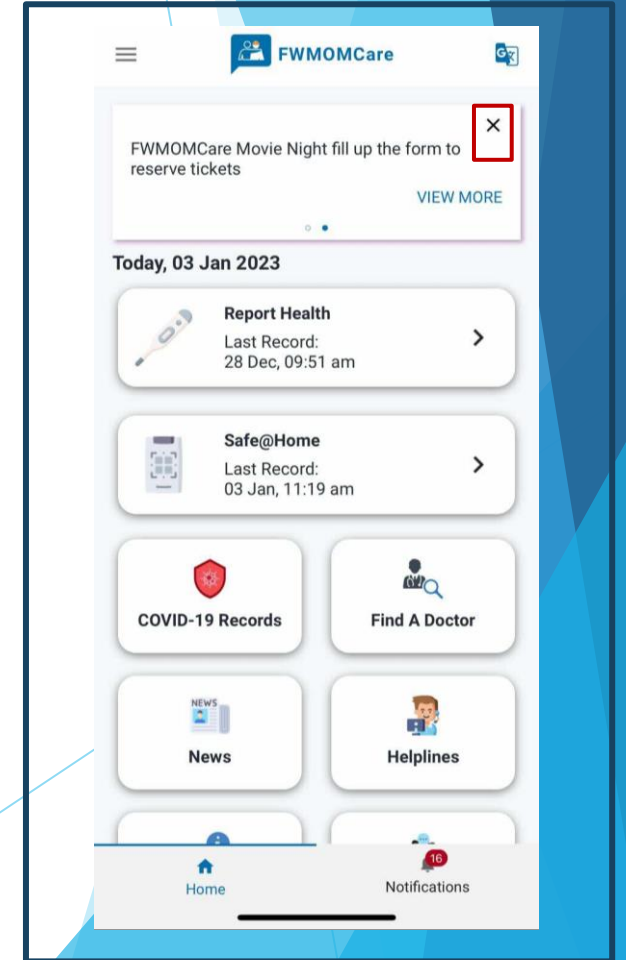
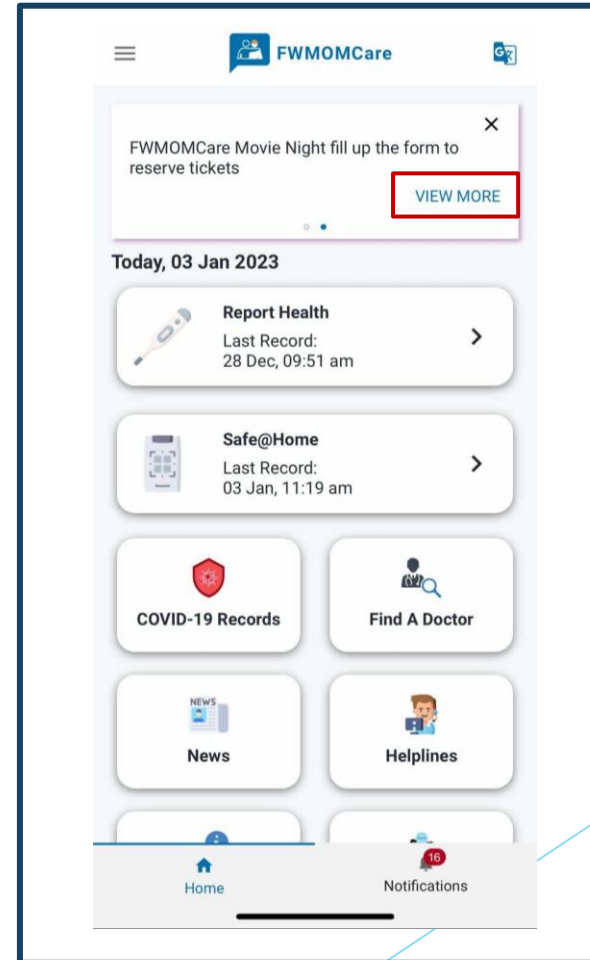
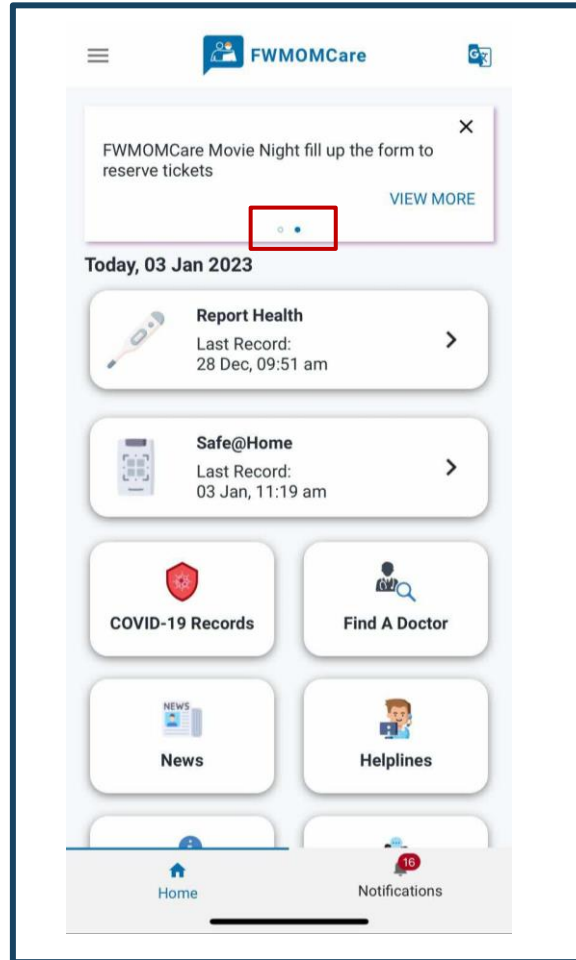
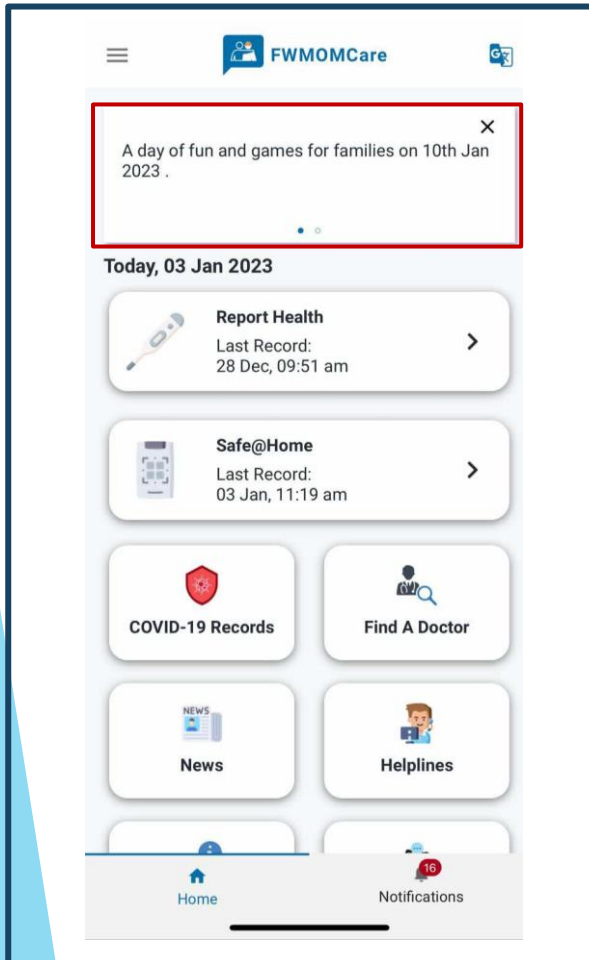
请触屏并向左或右滑动以浏览其他横幅信息。

步骤 3:

请点击“查阅更多”以转到相应的页面。

步骤 4:

点击“X”关闭横幅，当天即不再显示。横幅隔天会重新显示



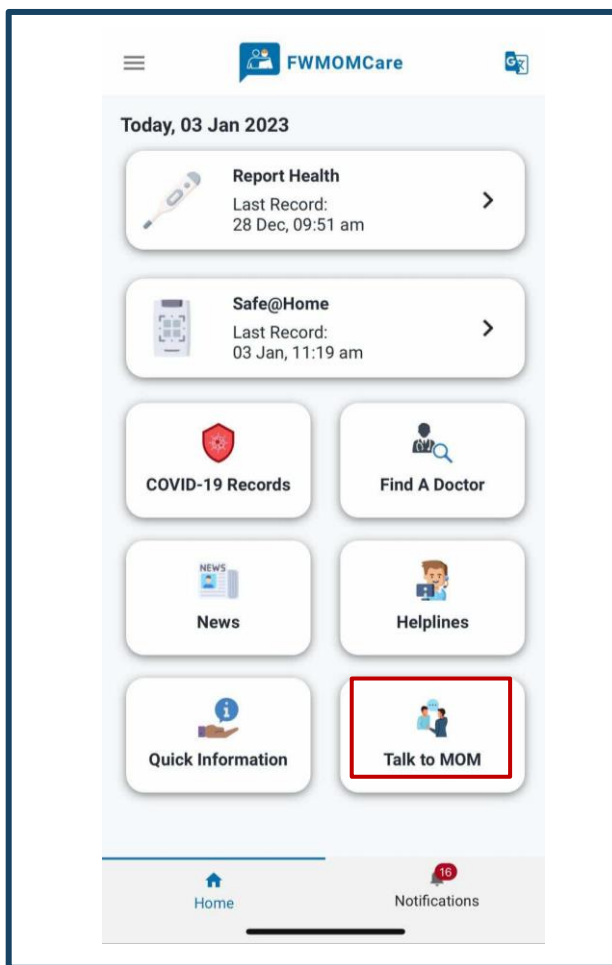


FWMOMCare App – Talk to MOM

第1页, 共3页

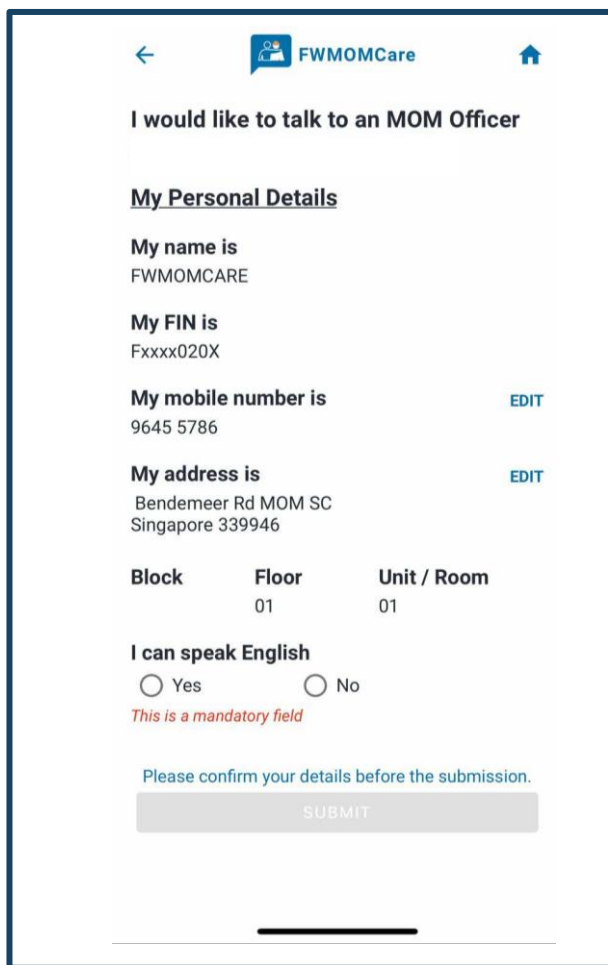
步骤 1:

在主页上可找到 Talk to MOM。



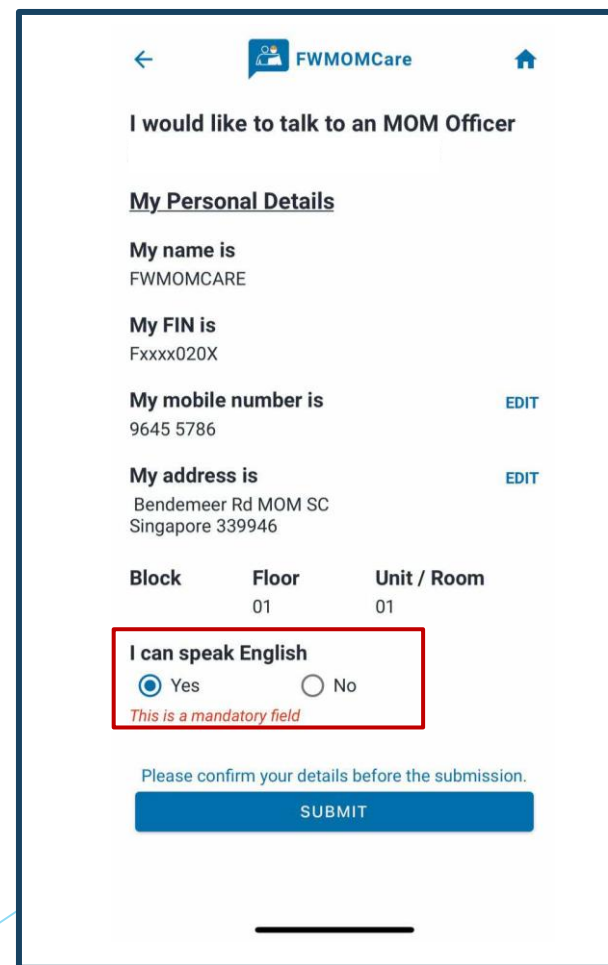
步骤 2:

确认个人详情。



步骤 3:

若您会说英语, 请选择点击“会是”
不然否则, 请选择点击“不是会”。





FWMOMCare App – Talk to MOM

第2页, 共3页

步骤 4:

请点击“提交”让MOM与您联系。

I would like to talk to an MOM Officer

My Personal Details

My name is
FWMOMCARE

My FIN is
Fxxx020X

My mobile number is EDIT
9645 5786

My address is EDIT
Bendemeer Rd MOM SC
Singapore 339946

Block	Floor	Unit / Room
	01	01

I can speak English
 Yes No
This is a mandatory field

Please confirm your details before the submission.

SUBMIT

步骤 5:

请点击“对是”来确认。

否则, 请点击“不是对”。

I would like to talk to an MOM Officer

My Personal Details

My name is
FWMOMCARE

My FIN is
Fxxx020X

My mobile number is EDIT
9645 5786

My address is EDIT
Bendemeer Rd MOM SC
Singapore 339946

Block	Floor	Unit / Room
	01	01

I can speak English
 Yes No
This is a mandatory field

Please confirm your details before the submission.

SUBMIT

Alert
Do you want MOM to call you?

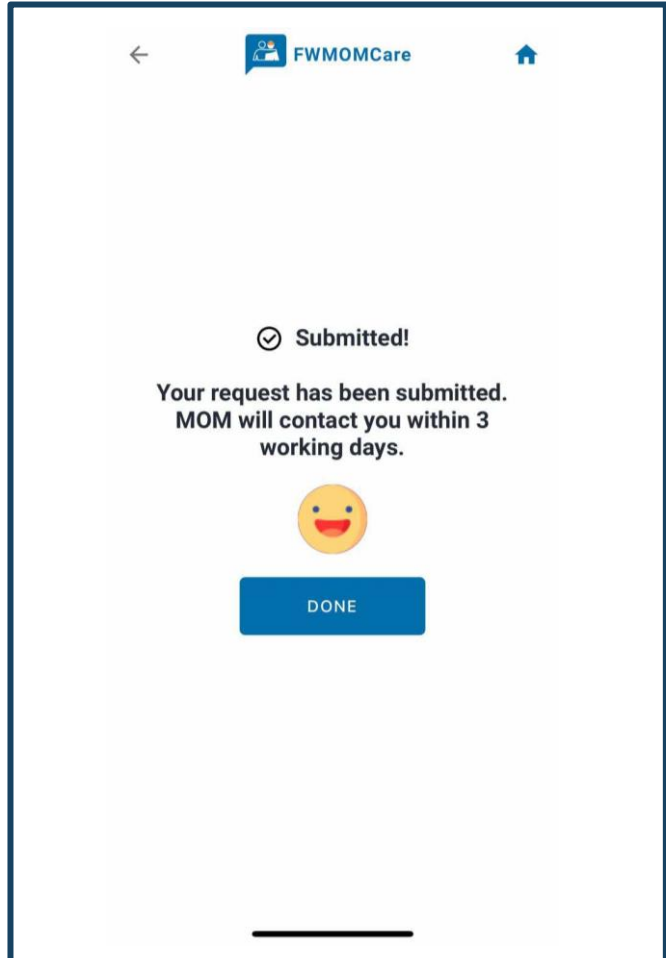


FWMOMCare App – Talk to MOM

第2页, 共3页



步骤 6:
信息顺利提交。



步骤 7:
屏幕将显示近期提交请求的日期和时间。
下一个请求只能在之后的3天再提交。

